INSTRUCTION MANUAL

INSTALLATION, COMMISSIONING & SERVICING

WALL HUNG RSF GAS FIRED CONDENSING BOILER

GREENSTAR 12i/24i System

FOR SEALED CENTRAL HEATING SYSTEMS AND INDIRECT FED DOMESTIC HOT WATER



THIS BOILER IS USED WITH NATURAL GAS OR LPG (Cat II 2H3P TYPE C13, C33 & C53)

NATURAL GAS 12i System GC NUMBER: 41 311 67 24i System GC NUMBER: 41 311 68

LIQUID PETROLEUM GAS 12i System GC NUMBER: 41 311 69

24i System GC NUMBER: 41 311 70







INSTALLATION & SERVICING INSTRUCTIONS

SYMBOLS USED IN THIS MANUAL:



Domestic hot water



Central heating



Hot water storage cylinder



Cold water main supply



Electricity supply



Gas supply

LIFTING AND CARRYING PRECAUTIONS:

- Lift only a manageable weight, or ask for help.
- When lifting the boiler, bend the sneed, and keep the back straight and feet apart.
- Do not lift and twist at the same time.
- Lift and carry the boiler close to the body
- Wear protective clothing and gloves to protect from any sharp edges

WATER TREATMENT:

FERNOX 01799 550811 www.fernox.com SENTINEL 0800 389 4670 www.sentinel-solutions.net

FLUE TERMINAL GUARDS:

TOWER FLUE COMPONENTS LTD.
Vale Rise, Tonbridge TN9 1TB
01732 351555

PLEASE READ THESE INSTRUCTIONS CAREFULLY BEFORE STARTING INSTALLATION.

THESE INSTRUCTIONS ARE APPLICABLE TO THE WORKESTER APPLIANCE MODEL(S) STATED ON THE FRONT COVER OF THIS MANUAL ONLY AND MUST NOT BE USED WITH ANY OTHER MAKE OR MODEL OF APPLIANCE.

THE INSTRUCTIONS APPLY IN THE UK/IE ONLY AND MUST BE FOLLOWED EXCEPT FOR ANY STATUTORY OBLIGATION.

THIS APPLIANCE MUST BE INSTALLED BY A CORGI OR GAS SAFE REGISTERED, COMPETENT PERSON. FAILURE TO INSTALL CORRECTLY COULD LEAD TO PROSECUTION.

IF YOU ARE IN ANY DOUBT CONTACT THE WORKESTER TECHNICAL HELPLINE.

DISTANCE LEARNING AND TRAINING COURSES ARE AVAILABLE FROM WORCESTER.

LEAVE THESE INSTRUCTIONS WITH THE COMPLETED BENCHMARK CHECKLIST, (OR A CERTIFICATE CONFIRMING COMPLIANCE WITH IS 813, EIRE ONLY) AND THE USER MANUAL WITH THE OWNER OR AT THE GAS METER AFTER INSTALLATION OR SERVIC-ING. THE BENCHMARK CHECKLIST IS AT THE BACK OF THE INSTALLATION MANUAL

ABBREVIATIONS USED IN THIS MANUAL:

Ø Diameter NG Natural Gas

LPG Liquid Petroleum Gas
CH Central Heating
DHW Domestic Hot Water
IP Ingress Protection

SEDBUK Seasonal Efficiency of Domestic Boilers in the United Kingdom



SAFE	: I Y	& I	₹EG	UL	AI	IU	N
	IN	STA	LLA	TIC	ΝC	&	SE

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ADDITIONAL INSTRUCTIONS FOR FITTING OPTIONAL DIVERTER VALVE CAN BE

FOUND AT THE REAR OF THIS MANUAL

BENCHMARK CHECKLIST

SERVICE INTERVAL RECORD SHEET



IF YOU SMELL GAS:

X DON'T SMOKE OR STRIKE MATCHES

X DON'T TURN ELECTRICAL SWITCHES ON OR OFF

✓DO PUT OUT NAKED FLAMES

✓DO OPEN DOORS AND WINDOWS

✓DO KEEP PEOPLE AWAY FROM THE AREA AFFECTED

✓ DO TURN OFF THE CONTROL VALVE AT THE METER

✓DO CALL YOUR GAS COMPANY

(benchmark)

A Benchmark Checkfist is provided by Worcester, Bosch Group, at the back of this manual, for the installer to complete. The checkfist will include their ODRGS registration number to confirm that the boiler has been installed, commissioned and serviced according to the manufacturer's instructions.

IMPORTANT: The completed Benchmark Checklist will be required in the event of any warranty work and may be required by the local Building Control Inspector.

HEALTH & SAFETY

The appliance contains no asbectos and no substances have been used in the construction process that contravene the COSHH Regulations (Control of Substances Hazardous to Health Regulations 1988).

COMBUSTIBLE AND CORROSIVE MATERIALS

Do not store or use any combustible materials (paper, thinners, paints etc.) inside or within the vicinity of the appliance.

Chemically aggressive substances, can corrode the appliance and invalidate any warranty.

FITTING & MODIFICATIONS

Fitting the appliance and any controls to the appliance may only be carried out by a competent engineer in accordance with the current Gas Safety (installation and Use). Regulations.

Five systems must not be modified in any way other than as described in the fitting instructions. Any misuse or unauthorised modifications to the appliance, flue or associated components and systems will invalidate the warranty. The manufacturer accepts no liability arising from any such actions, excluding statutory rights.

SERVICING

Advise the user to have the system serviced armustly by a competent, qualified engineer (such as British Gas or other CORGS registered personnel) using approved spaces, to help maintain the economy, safety and reliability of the appliance.

IMPORTANT - The service engineer must complete the Service Record on the Benchmark Checklist after each service.

INSTALLATION REGULATIONS

Current Gas Safety (Installation & Use) Regulations:

All gas appliances must be installed by a competent person in accordance with the above regulations. Failure to install appliances correctly could lead to prosecution.

The appliance must be installed in accordance with, and comply to, the current: Gas Safety Regulations, IEE Regulations, Building Regulations, Building Standards (Soctland) (Consolidation), Building Regulations (Northern Ireland), local water by-laws, Health & Safety Document 635 (The Electricity at Work Regulations 1989) and any other local requirements.

British Standards:

The relevant British Standards should be followed, including:

B \$7074:1 : Code of practice for domestic and hot water supply

BS68ff : Installation of low pressure gas pipework. up to 28mm (R1)

BS5546: installation of gas hot water supplies for domestic purposes

EN:12828: Central heating for domestic premises BIS\$440:1 : Plues and ventilation for gas appliances of rated heating not exceeding 70%// (net) : Flues.

BS5440:2 : Plues and ventilation for gas appliances of rated heating not esceeding 70%// (net) : Air Supply

B \$7593 : Treatment of water in domestic hot water central heating systems

BS 6798 : Installation of gas fired boilers of rated input up to 70kW (net)

Where no specific instruction is given, reference should be made to the relevant British Standard codes of Practice.

L.P.G. Installation:

An appliance using LP.G. must not be installed in a room or internal space below ground level unless one side of the building is open to the ground.

Timber framed buildings:

Where the boiler is to be fitted to a finite framed building the guidelines laid down in BS5440: Part 1 and IGE "Gas Installations in Timber Frame Buildings" should be adhered to.

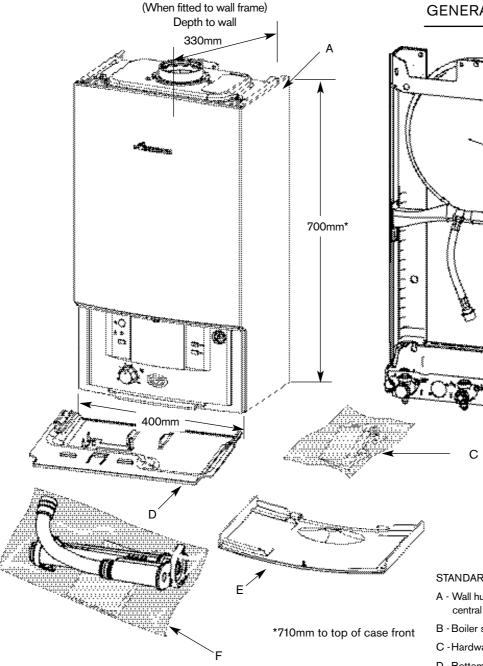
Poteble water:

All seals, joints and compounds (including flux and solder) and components used as part of the secondary domestic water system must be approved by WRAS.

IMPORTANT: ARTIFICIALLY SOFTENED WATER MUST NOT BE USED TO FILL THE CENTRAL HEATING SYSTEM



В



Check List

Hardware/Literature pack

Item Qty
Greenstar 12i/24i System Installation/Servicing Instructions1
Users Instructions1
Consumer Guarantee Card1
Sealing Pack1
Compression Nut 22mm
Compression Ring 22mm3
Compression Nut 15mm1
Compression Ring 15mm
Fibre Washer 23.9 x 17.2 x 1.5
Bonded Washer ³ / ₄ For Gas Pipe1
Syphon assembly1
Installation instructions
Irish Guidelines Leaflet1
Warranty Return Envelope

STANDARD PACKAGE:

- A Wall hung gas fired condensing boiler for central heating and indirect domestic hot water
- B Boiler support frame/pre-plumbing jig
- C -Hardware literature pack
- D Bottom Panel
- E Fascia panel
- F Syphon assembly

SPECIFICATIONS:

Pre-wired and pre-plumbed

Galvanised steel inner frame

Digital control system

Automatic ignition

Direct burner ignition electrodes

Built-in frost thermostat

Built-in fault finding diagnostics

Modulating automatic gas valve

Combustion air fan with speed regulator

CH temperature sensor & control

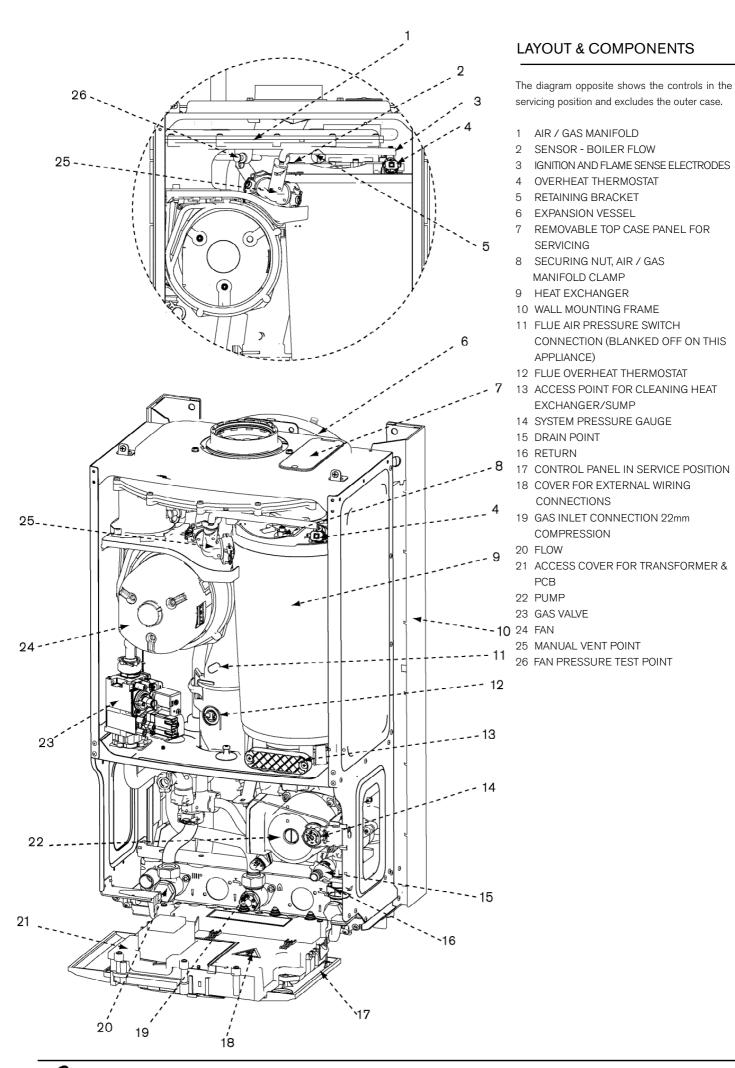
Pump anti-seizure protection

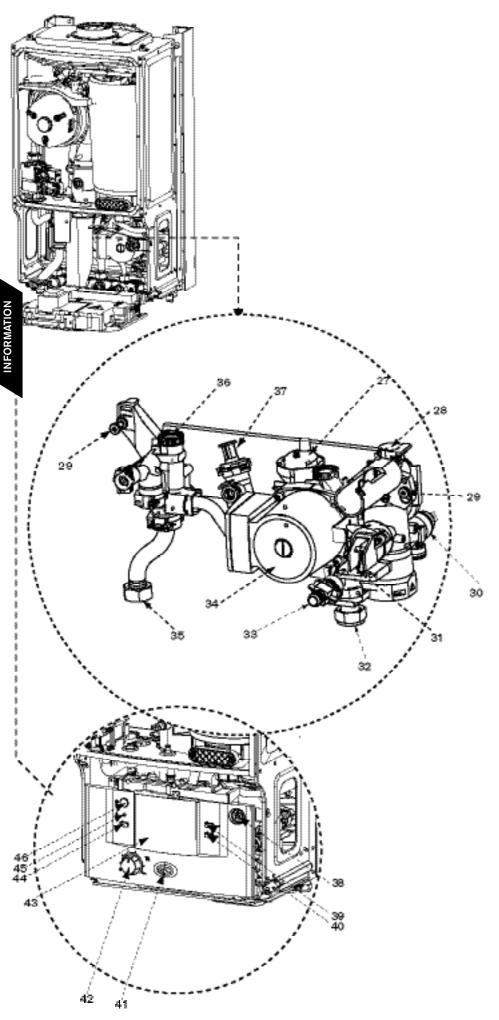
Flue gas temperature limiter

Condensate trap & syphon

DESCRIPTION		NATURAL		L.P.G.			
UNIT		12i	24i	12i	24i		
Gas flow rate - Maximum 10 minutes from lighting	Gas flow rate - Maximum 10 minutes from lighting						
Natural Gas G20	m ³ /h	1.33	2.67	-	-		
Propane Gas (LPG)	kg/h	-	-	0.96	1.91		
Central Heating			_	_			
Max. rated heat input	kW	12.32	24.62	12.32	24.62		
Min. heat input	kW	3.70	7.38	5.95	9.64		
Max. rated heat output 40/30°C	kW	12.85	25.67	12.85	25.67		
Max. rated heat output 50/30°C	kW	12.74	25.45	12.74	25.45		
Max. rated heat output 80/60°C	kW	12	24	12	24		
Max. flow temperature	°C	82	82	82	82		
Max. flow temperature to cylinder (with integral optional diverter valve)	°C	75	75	75	75		
Max. permissible operating pressure	bar	2.5	2.5	2.5	2.5		
Available pump head at 21°C system temperature rise	m	2.0	2.0	2.0	2.0		
Flue							
Flue Gas Temp. 80/60°C, rated/min. load	°C	62/56	78/63	62/57	79/64		
Flue Gas Temp. 40/30°C, rated min. load	°C	41/33	54/35	43/35	55/38		
CO ₂ level at max. rated heat output (after 30 mins)	%	9.8	9.8	11.0	11.0		
CO ₂ level at min. rated heat output (after 30 mins)	%	9.2	9.2	10.5	10.5		
NOx - class		5	5	5	5		
Condensate							
Max. condensation rate	l/h	0.93	2.0	0.7	1.5		
pH value, approx.		4.8	4.8	4.8	4.8		
Electrical	,	-	1	ī	•		
Electrical power supply voltage	ACV	230	230	230	230		
Frequency	Hz	50	50	50	50		
Max. power consumption	W	140	140	140	140		
General Data							
SEDBUK	band	Α	Α	Α	Α		
Appliance protection rating	IP	X4D	X4D	X4D	X4D		
Appliance protection rating with mechanical or RF mechanical timer fitted	IP	20	20	20	20		
Permissible ambient temperatures	°C	0-50	0-50	0-50	0-50		
Nominal capacity of appliance	litres	3.9	3.9	3.9	3.9		
Noise output level (Max central heating)	dB(A)	42	42	42	42		
Packaged boiler weight	kg	44.4	44.4	44.4	44.4		
Total boiler weight	kg	39.5	39.5	39.5	39.5		
Lift weight	kg	27.1	27.1	27.1	27.1		
SEDBUK	%	90.1	90.2	91.4	92.0		







LAYOUT & COMPONENTS

- 27 AUTO AIR VENT
- 28 UNUSED PORT
- 29 COMPACT HYDRAULIC MOUNTING SCREW (2) TO BOILER
- 30 PRESSURE RELIEF VALVE
- 31 OPTIONAL INTEGRAL DIVERTER VALVE POSITION
- 32 RETURN CONNECTION TO SERVICE VALVE
- 33 DRAIN POINT
- 34 SYSTEM PUMP
- 35 FLOW CONNECTION TO SERVICE VALVE
- 36 FLOW CONNECTION FROM BOILER HEAT EXCHANGER
- 37 EXPANSION TANK CONNECTION
- 38 SYSTEM PRESSURE GAUGE
- 39 FAULT RESET BUTTON
- 40 NOTUSED
- 41 MAINS ON/OFF INDICATOR/ DIAGNOSTIC LIGHT (BLUE)
- 42 CH TEMPERATURE CONTROL
- 43 POSITION FOR OPTIONAL PROGRAMMER
- 44 SERVICE MODE BUTTON
- 45 BURNER ON INDICATOR LIGHT (GREEN)
- 46 MASTER SWITCH ON/OFF

IMPORTANT: All the following Pre-Installation sections must be read and requirements met before starting boiler or flue installation.

CAUTION: ISOLATE THE MAINS SUPPLIES BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS.

CLEANING PRIMARY SYSTEMS

IMPORTANT: Debris from the system can damage the boiler and reduce efficiency. Failure to comply with the guidelines for the use of water treatment with the appliance will invalidate the appliance warranty.

BEFORE CLEANING THE SYSTEM:
ENSURE THE SYSTEM AND PIPEWORK
IS IN GOOD WORKING ORDER

WHERE POSSIBLE KEEP THE EXISTING BOILER/CIRCULATING PUMP IN PLACE WHEN FLUSHING THE SYSTEM.

FOLLOW GUIDANCE OF BS7593:
TREATMENT OF WATER IN DOMESTIC
HOT WATER CENTRAL HEATING AND
ALSO FLUSHING GUIDELINES SET OUT
BELOW.

CLEANING THE PRIMARY SYSTEM:

IMPORTANT: ARTIFICIALLY SOFTENED WATER MUST NOT BE USED TO FILL THE CENTRAL HEATING SYSTEM

- Fill the system with cold water and check for leaks.
- Open all drain cocks and drain the system.
- Close drain cocks and add a suitable flushing agent compatible with aluminium at the correct strength for the system condition in accordance with the manufacturer's instructions.
 The PH value of the system water
 - must be less than 8 or the appliance guarantee will be invalidated.
- Circulate the flushing agent before the boiler is fired up.
- Run the boiler/system at normal operating temperature as directed by the manufacturer of the flushing agent.
- Drain and thoroughly flush the system to remove the flushing agent and debris.
- It may be necessary to use a power flushing machine to aid the cleansing procedure in some circumstances





ELECTRIC SUPPLY:

- Supply: 230V 50Hz, 140 watts
- Cable: PVC insulated 0.75mm² (24 x 0.2mm) temperature rated to 90°C.
- External 3A fuse to BS1362.
- The appliance must be earthed.
- This appliance must not be connected to a three phase supply.
- IPX4D.
 NOTE: this is reduced to IP20 if the following mechanical timers are fitted:
 7 716 192 036 or 7 716 192 037.
- Wiring must comply with latest IEE wiring regulations.

GAS SUPPLY:

- Boilers using NG must be connected to a governed meter.
- LPG boilers must be connected to a regulator.
- Installation and connection of the gas supply to the boiler must be in accordance with BS6891.
- The meter or regulator and pipework to the meter must be checked, preferably by the gas supplier, to ensure it is in good working order and can meet the gas flow and pressure requirements in addition to the demand from any other appliance being served.

24 iSystem

• Under no circumstances should the size of the gas supply pipe be less than 22mm.

GAS SUPPLY PIPE SIZING

12 iSystem models

Provided that the correct gas supply working pressure and gas rate can be achieved (see technical data on page 6, commissioning section page 35, also refer to B.S. 6891)

Then it may be possible to reduce the gas supply pipe diameter to 15mm.

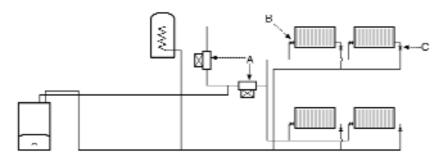
Generally the appliance would need to be within 3 to 4 metres of the gas meter. However, this will depend upon the distribution pipe size and route.



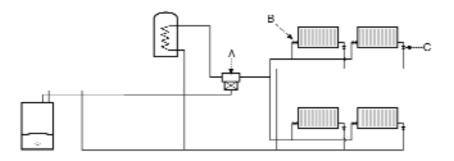


THE OPTIONAL DIVERTER VALVE IS INCOMPATIBLE WITH A MAINS PRESSURE UNVENTED CYLINDER. IF INSTALLING AN UNVENTED CYLINDER USE AN EXTERNAL DIVERTER VALVE.

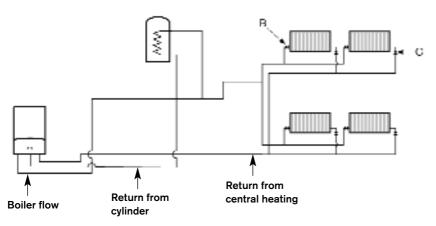
S PLAN LAYOUT

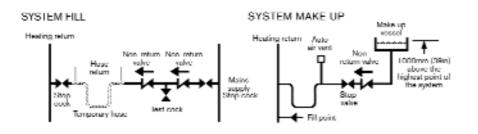


Y PLAN LAYOUT WITH EXTERNAL DIVERTER VALVE



SYSTEM LAYOUT WITH OPTIONAL INTERNAL DIVERTER VALVE FITTED (NOT SUPPLIED WITH BOILER)





WATER SYSTEMS & PIPEWORK

PLASTIC PIPEWORK & UNDER FLOOR HEATING:

- Any plastic pipework must have a polymeric barrier with 600mm (minimum) length of copper pipe connected to the boiler.
- Plastic pipework used for underfloor heating must be correctly controlled with a thermostatic blending valve limiting the temperature of the circuits to approx. 50°C.

CONNECTIONS/VALVES:

- All system connections, taps and mixing valves must be capable of sustaining a pressure up to 3 bar.
- Radiator valves should conform to BS2767:10.
- · All other valves should conform to BS1010.
- On new installations TRV's must be used on all radiators except where a room thermostat is sited. On all installations TRV's should at least be fitted in the sleeping areas. See note below on open radiator/bypass
- A drain cock is required at the lowest point on the system.
- An air vent is required at the highest point on the system.

S and Y PLAN SYSTEM:

NOTE: The boiler is fitted with its own internal bypass.

- A Diverter Valve
- B Radiator Valve (Flow)
- C Lockshield Valve (Return)

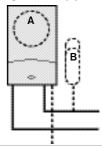
NOTE: A drain cock should be fitted at the lowest point of the heating circuit and beneath the appliance.

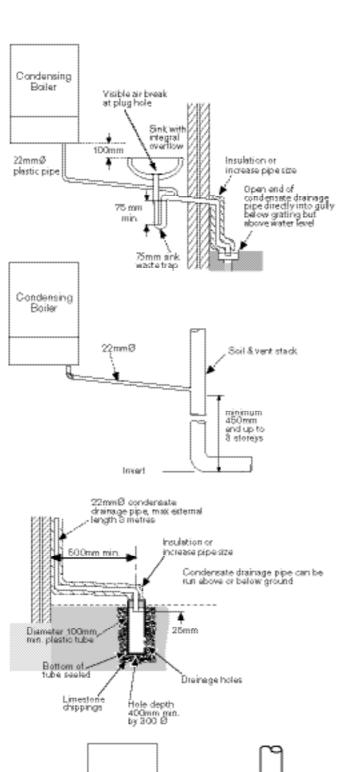
OPTIONAL INTERNAL DIVERTER VALVE:

This boiler is designed to operate on a sealed system only. The boiler will require a second return pipe from the water cylinder to the wall mounting frame and terminate in 15mm copper pipe.

IMPORTANT: ARTIFICIALLY SOFTENED WATER MUST NOT BE USED TO FILL THE CENTRAL HEATING SYSTEM

- The CH sealed system must be filled using a WRAS approved filling loop or comply with the diagram opposite for system fill.
- Where the system volume is more than 100 litres or exceeds 2.65 bar at maximum heating temperature, an extra expansion vessel (B) must be fitted as close as possible to the appliance in the central heating return.
- Pressurise the extra expansion vessel (B) to the same figure as the expansion vessel built into the appliance.
- · Do not use galvanised pipes or radiators.





Condensing Boiler 22 mm Ø plastic condensate dramage pipe rate foul water break through the external wall Air gap Faulation or increasepipe size 43 mm 90° M & F band External rain water pipe and foul water pipe and foul

CONDENSATE PIPEWORK

IMPORTANT:

- Ensure there are no blockages in the pipe run
- Care should be taken when siting a soak-away to avoid obstructing existing services
- Condensate waste must not be terminated into a septio tank or cesspit

CONDENSATE PIPEWORK:

- The condensate pipe must be a minimum of 22 mm & plastic pipe.
- The condensate pipework must fall at least 50 mm per metre towards the outlet and should take the shortest practicable route.
- The pipework must follow one of the options: shown opposite.
- Wherever possible the condensate discharge pipe work should be routed and terminated internally. Should this not be possible, and the only available route is external, the following conditions should be observed:

External pipe work

- Pipe work length should be kept to a minimum and the route as vertical as possible.
- Writere pipe work is subjected to extreme cold or wind chill, a weather proof insulation should be used.
 - Alternatively the condensate pipework could be increased to a minimum diameter of 32 mm without the requirement to insulate.

Condensate soakaway

The condensate drainage pipe may be run above or below the ground to the soakaway.

The example shown opposite runs above ground level.

The soakaway must use a 100mm diameter plactic tube with two rows of three 12 mm holes on 25 mm centres and 50 mm from the bottom of the tube. The holes must face away from the house.

The tube must be surrounded by at least 100 mm of limestone oblippings to a depth of 400mm.

Fitting an external air break

Use the cituation opposite when a rain water down pipe is used to dispose of condensate and the down pipe goes directly into an existing sewer that carries both rainwater and foul water.

An air break must be installed in the 32/43 mm pipework, between the bailer condensate outlet and the drainpipe, outside the property, to avoid flooding during adverse weather conditions.

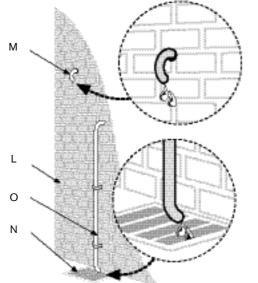


PRESSURE RELIEF PIPEWORK:

IMPORTANT: The pressure relief valve is a safety device for the boiler and if activated may discharge boiling water steam through the relief valve drain pipe.

Care should be taken when siting the outlet pipe so that it does not cause an obstruction or discharge above a window, entrance or other public access where it could cause a hazard.

- The pressure relief drain pipe (M) from the boiler should be at least 15mm diameter copper pipe and run downwards away from any electrics or other hazard, preferably to an external drain or soakaway.
- Pipe (M) should be finished with a partial bend, near the outlet to face the external wall (as shown) to help prevent hazard.



L - Outside wall

O,M - Drain pipe

N - External drain

BOILER LOCATION &

Using 100mm fue kit 1090mm Using 125mm fue kit 1110mm 200mm for removable door 600mm front clearance for service

VENTILATION FREE COMPARTMENTS INSTALLATION CLEARANCES

Ventilation Free Compartment Installation Clearances					
The:	The suggested total unventilated compartment minimum clearances are:				
Side	Above	Balow	Front (to removable door)		
400mm	170mm aggrax (30mm alsave the elsaw)	200mm	100mm		

[Note: Top and bottom clearances must not be reduced below these values as they are the minimum required for servicing).

If Side Clearances are Reduced			
l'total side clearance is reduced to: 요요	Then overall height clearances must be increased to (approx):	OR	Front dearance (to removable door) must be increased to:
990mm	441mm		129mm
300mm	523mm		161mm
290mm	617mm		200mm
200mm	72.7mm		249mm
190mm	896mm		295mm
100mm	1012mm		3 9 8നന
50mm	1202mm		494mm

If Front Clearance is Reduced			
If front clearance (to removable door) is reduced to:	Then overall height clearances must be increased to (approx): OR Total side dearance must be increased to:		
50mm	511mm		505mm
29mm	5 9 6mm		9 % നന

CLEARANCES

This boiler is only suitable for installing internally within a property at a suitable location onto a fixed, rigid surface at least the same size as the boiler and capable of supporting the boiler weight.

COMPARTMENTS:

Follow the requirements of 956798 and 956440 Part 2 and note:

- Minimum clearances must be maintained.
- An access door is required to install, service and maintain the boiler and any ancillary equipment.
- If fitting the boiler into an airing cupboard
 use a non-combustible perforated material
 [maximum hole sizes of 13mm] to separate
 the boiler from the airing space.

BOILER CLEARANCES:

The diagram opposite shows the minimum space required to install and service the boiler.

If a boiler is installed in a compartment with dearances less than shown in the tables opposite, ventilation is required. Refer to tables below for ventilation requirements.

12 & 24 kW				
Vent position	To room or internal space	Direct to outside		
High level	Minimum free area 122 cm²	Minimum free area 61 cm²		
Low level	Minimum free area 122 cm²	Minimum free area 61 cm ²		

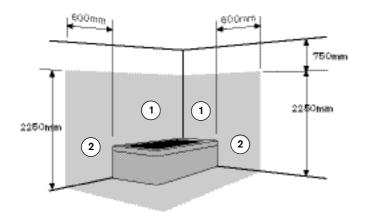
BOILER CLEARANCES - UNIVENTILATED COMPARTMENTS:

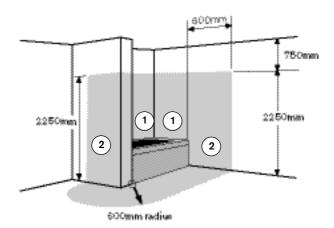
The tables opposite show the options for the minimum space required to install and service the boiler inside an unwentilated compartment.

*NOTE: These are the <u>combined</u> top & bottom dearances <u>evoluting</u> the appliance.

^{MM}NOTE: These are the <u>combined</u> left & right dearances <u>evoluting</u> the appliance.







BOILER LOCATION &

CLEARANCES

BATHROOMS:

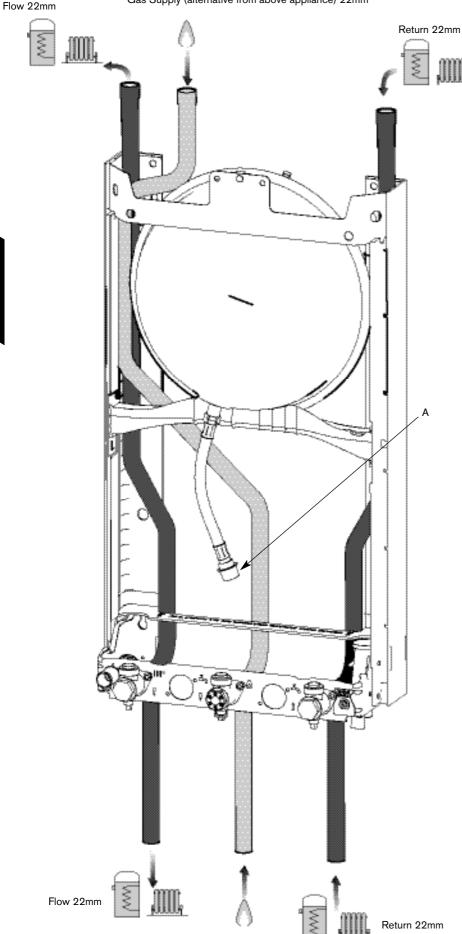
A boiler fitted with a non-mechanical timer or with no timer can be installed in zone 2 or outside the shaded area.

A boiler with a mechanical timer, or RF mechanical timer with room thermostat must only be installed outside the shaded area.

Additional RCD (Residual Current Device) protection may be required.

Refer to the latest IEE wiring regulations.

Gas Supply (alternative from above appliance) 22mm



Mains Gas Supply 22mm

PLUMBING MANIFOLD

CONNECTIONS:

Heating System: 22mm compression fittings
Gas: 22mm compression fittings

Use the fittings supplied in the Lit/Hardware pack.

CAUTION:

The side rails of the wall mounting frame are manufactured from a plastic material!

Do not apply excessive heat in these areas.

There exists the possibility of damage to the plastic side rail when soldering copper pipe connections.

• If the boiler pipes are to be run behind the appliance ensure that the pipes pass through the slot in the yellow plastic guide (A). This is fitted to the boiler frame.

Further guidance on pipe routing can be found printed on the boiler template (supplied with the boiler).

IMPORTANT: IF FITTING OPTIONAL INTEGRAL DIVERTER VALVE

Disregard this page and refer to the correct version for installing the integral diverter valve in the ADDITIONAL INFORMATION section at the back of this book.



FLUE OPTIONS

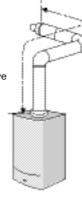
The Greenstar series has the option of two horizontal RSF (60/100 telescopic and 80/125) flue systems and two vertical RSF (60/100 or 80/125) flue systems:

The systems have different maximum flue lengths

This page shows various fluing options with the straight flue lengths required to achieve the maximum flue length. Note that:

- each 90° bend used is equivalent to 2 metres of straight flue
- each 45° bend used is equivalent to 1 metre of straight flue

NOTE: Plume management kits are available for the 60/100 horizontal flue option. Refer to the manual supplied with the Plume management kits for complete installation instructions



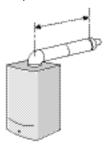
High level horizontal flue with 2x90° bends

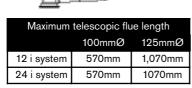




Maximum total flue length				
100mmØ 125mn				
12 i system	2,600mm	11,000mm		
24 i system	2,600mm	11,000mm		

Telescopic horizontal flue assembly





High level horizontal flue with 3x90° bends



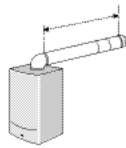


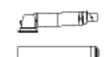


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		Ll
Maximu	um total flue	length
	100mm,Ø	125mmØ
12 i system	N/A	9,000mm
24 i system	N/A	9,000mm

Horizontal flue extension





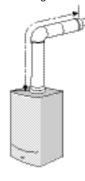
Maximum total flue length		
	100mmØ	125mmØ
12 i system	4,600mm	13,000mm
24 i system	4,600mm	13,000mm

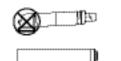


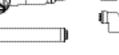
Vertical balanced flue assembly

Maximum total flue length		
	100mmØ	125mmØ
•	6,400mm	
24 i system	6,400mm	15,000mm

High level horizontal flue

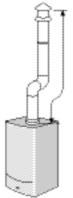






Maximum total flue length		
	100mmØ	125mmØ
12 i system	4,600mm	13,000mm
24 i system	4,600mm	13,000mm

Vertical balanced flue system with 2x45° bends

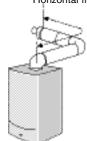


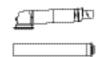


Maximum total flue length		
100mm,Ø	125mmØ	
4,400mm	13,000mm	
4,400mm	13,000mm	
	100mm,Ø 4,400mm	

Vertical balanced flue with 2x90° bends

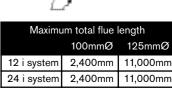
Horizontal flue with 2x90° bends





•		
Maximum total flue length		
100mmØ	125mmØ	
2,600mm	11,000mm	
2,600mm	11,000mm	
	100mmØ 2,600mm	



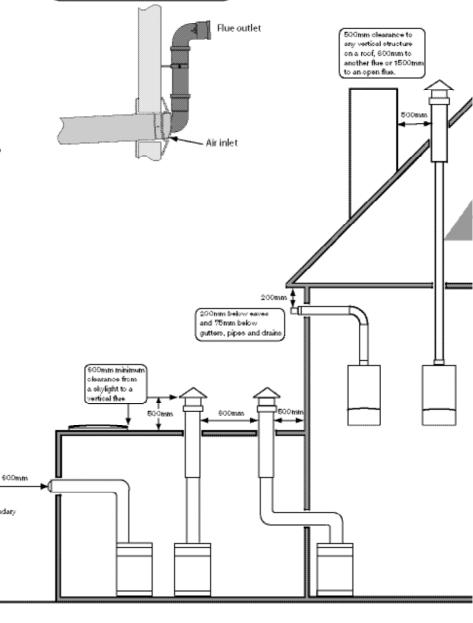




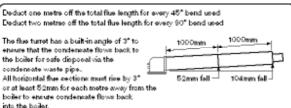
- The flue must be fitted and terminated in accordance with the recommendations of BS5440: Part 1.
- · The flue must not cause an obstruction.
- Discharge and any noise from the flue outlet must not cause a nuisance.
- Flue gases have a tendency to plume and in certain weather conditions a white plume of condensation will be discharged from the flue outlet. Where this could be a nuisance, for example, near security lighting, an alternate position should be found.
- The air inlet/outlet duct and the terminal of the boiler must not be closer than 25mm to any combustible material.
 Detailed recommendations on protection of combustible materials are given in BS 5440: Part 1
- A protective terminal guard must be fitted if the terminal is 2m or less above a surface to which people have access.
 The guard must be spaced equally (mini-

mum 50 mm) around the flue and fixed to the wall with plated screws. See Contact Information (inside front cover).

If plume management is utilised, the clearance from the flue air inlet to any opening can be decreased to 150mm in all cases, as long as the clearance from the flue outlet to any opening and is maintained as shown on this diagram

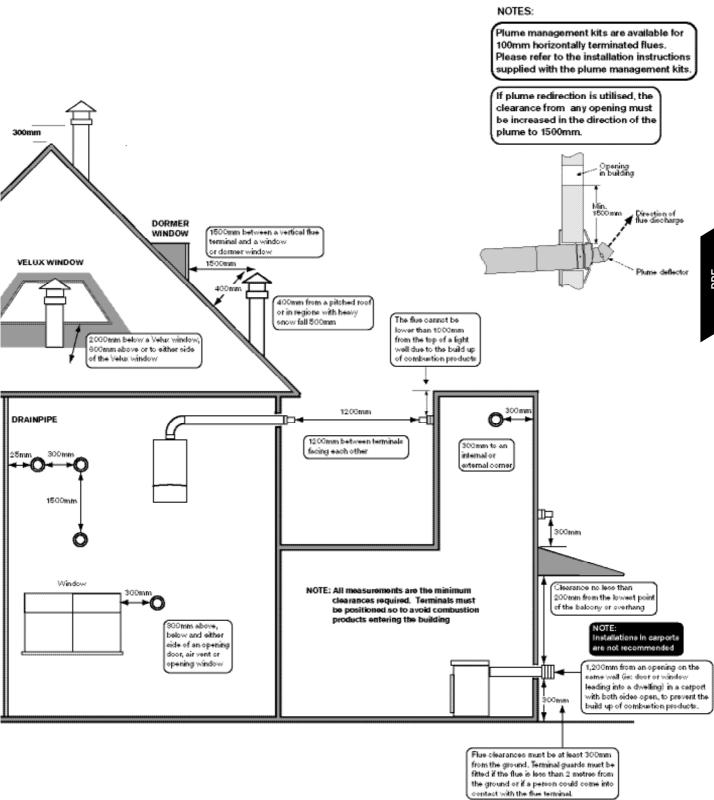


600mm distance to a boundary, unless it will cause a muisance. 89 5a40: Part 1 recommends that care is taken when siting terminate in relation to boundaries





Vertical flue clearance 500mm to non-combustible building material, and 1,500mm clearance to combustible building material



R 2 o С D

UNPACKING WALL FRAME AND

ANCILLARY ITEMS

LIFTING AND CARRYING PRECAUTIONS:

- Lift only a manageable weight, or ask for help
- When lifting or putting things down, bend the knees, and keep the back straight and feet apart.
- · Do not lift and twist at the same time.
- · Lift and carry objects close to the body
- A Straps
- B Outer carton
- C Installer pack
- D Bottom panel
- E Wall mounting frame
- F Wall template
- G Inner packaging
- H Front fascia panel
- J Syphon assembly

IMPORTANT HANDLING INSTRUCTIONS

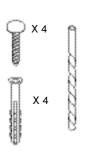
- It is advised that two people are used to carry the carton from the van to the point of delivery.
- Once the carton has been delivered, the outer carton is removed first. Care should be taken when releasing the straps. If a sharp implement is used make sure the outer carton is not pierced and that the implement is used in such a way so that it may not cause personal injury. All sharp objects must be covered or the blade retracted after use and put away in a safe place. The wall mounting frame, Installer pack, template and bottom panel are now removed. Care should be taken when lifting the boiler from the base and the proper technique for safe lifting of any heavy object should be strictly observed.
- Additional requirements for roof space installation:
- The boiler should be first unpacked before ascending ladder to loft space.
- Two sets of steps should be used.
- Two people should share the lifting of the boiler up to the loft hatch, where the boiler is entered into the loft space tilted and slid on its back into the loft.

Once the appliance is removed from its packaging check the contents against the packing list.

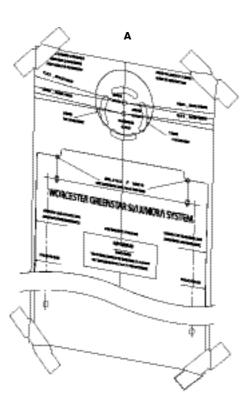
Before installing appliance ensure system has been cleaned as explained on page 9.

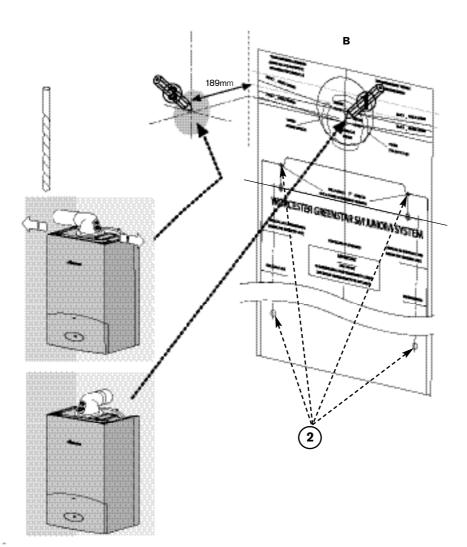
- ▶ 1. Remove straps (A) and open the top of the boiler packaging.
- ▶ 2. Remove template (F) and wall mounting frame (E) from the packaging.
- ▶ 3. Remove boiler bottom panel (D), front fascia (H) and installer pack (C).





USE APPROPRIATE FIXINGS FOR WEIGHT AND WALL TYPE





WALL MOUNTING TEMPLATE

FLUE OPENING

CAUTION: Ensure there are no pipes, electric cables, damp proof courses or other hazards before drilling.

SAFFTY:

All relevant safety precautions must be undertaken. Protective clothing, footwear, gloves and safety goggles must be worn as appropriate.

FIXING THE MOUNTING FRAME:

- The boiler template shows the relative positions of the flue and the top and bottom fixing of the mounting frame.
- Fix the template to the wall in the desired position (A).
- ▶ Drill 4 holes for the wall mounting frame through the template (2).

NOTE: The template has been sized to allow for minimum clearances of 5mm sides, 200mm base and 30mm above a Ø100mm flue elbow.

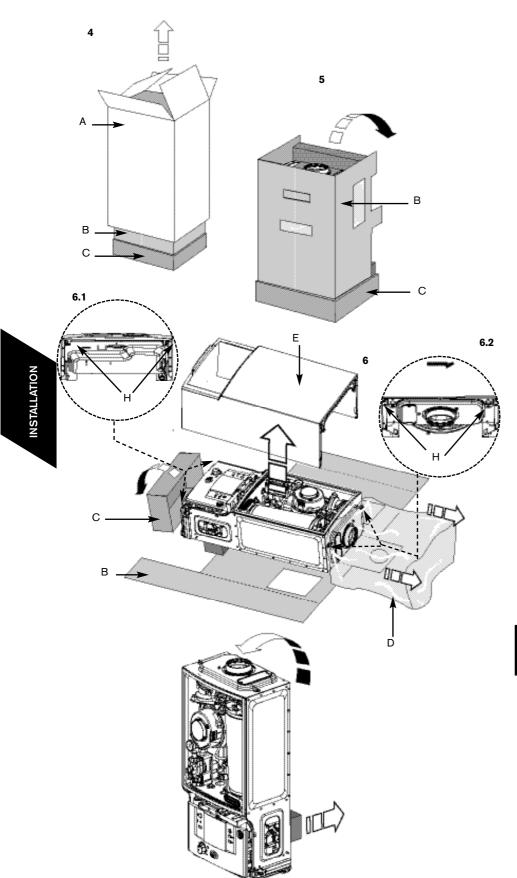
REAR FLUE OUTLET

- The drawing (B) opposite shows the boiler template with the flue centre lines of both the 100mm and 125mm flue systems.
- Mark centre-line of flue to be used (1) the external diameter of the hole can also be marked if required.
- If a Ø100mm diameter flue is to be used, a125mm diameter hole is required. However, if using the weather sealing collar by pushing it through from inside the property, then a 150mm diameter hole is required to
- The flue turret of the 100mm flue has an in-built 3° angle.
 If extensions are to be added then the complete flue must rise at an angle of 3°.
- The 125mm Ø flue system will require the flue to rise at an angle of 3°.
- Drill hole using a core drill or similar.

SIDE OUTLET:

- Mark from the centre line of the wall template to the wall which the flue will pass through (3).
- ► Allow for a rise of 52mm per metre length of flue, to give a 3° angle.
- ▶ Clear any debris from the site.
- A pre-filling kit 7 716 192 282 is available for installations where the boiler will not be fitted immediately to the heating system. This allows the heating system and mains water connections to be filled and checked prior to boiler installation.

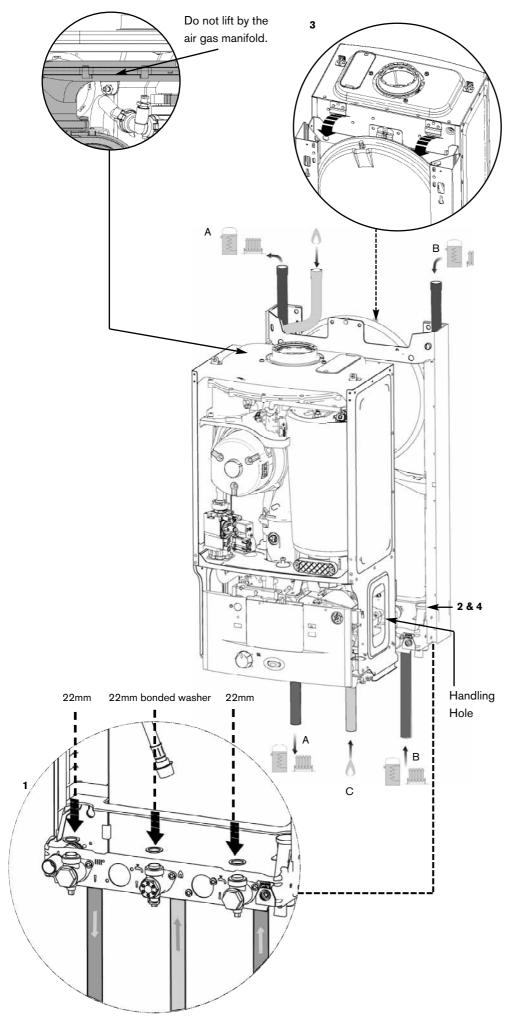
This kit can be used in conjunction with the optional filling loop 7 716 192 281 (not supplied with the boiler.



UNPACKING THE APPLIANCE

- A Outer carton
- B Inner sleeve (unwraps from front)
- C Packaging base
- D Protective wrapping
- E Appliance outer case
- 4. Remove outer carton (A) and place safely away from the working area.
- ▶ 5. With the outer packaging removed and the inner sleeve (B) still in place gently lay the boiler on its back.
- 6. The boiler will lie at an angle to the floor to allow the boiler outer casing (E) to be removed. The inner sleeve (B) opens as shown. Remove the protective wrapping (D) and undo the four screws, two at the bottom of the boiler (H) and two at the top (H) (see diagrams 6.1 and 6.2). Remove any packaging within the boiler and the packaging base (C).

CAUTION: Caps fitted to pipes must be removed before hanging the boiler.



BOILER CONNECTIONS

IMPORTANT: IF FITTING OPTIONAL INTEGRAL DIVERTER VALVE

Disregard this and the following page and refer to the correct version for installing the integral diverter valve in the ADDITIONAL INFORMATION section at the back of this book.

CAUTION: ISOLATE THE MAINS GAS SUPPLY BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS.

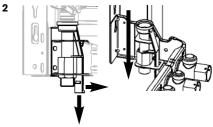
GAS AND WATER CONNECTIONS:

- Remove template and secure the wall mounting frame to the wall with the fixings supplied.
- System pipes may be run vertically upwards behind the boiler or below it. See Plumbing Manifold Section on page 16.
- A Flow (22mm), B Return (22mm),
- C Gas inlet (22mm)
- ▶ 1. Fit sealing washers to service valves before hanging boiler.

IMPORTANT:

Before hanging the boiler onto the wall mounting frame ensure that the pressure relief valve connection is in the DOWN position. This is located on the right hand side of the wall frame at the rear.

▶ 2. Pull the extended tab/lever forward and down until there is no further travel.

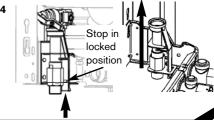


▶ 3. Hang the boiler on to the wall mounting frame by the two brackets positioned left and right at the top rear of the appliance. Do not lift the appliance by the air gas manifold. There are two handling holes incorporated into the inner casing left and right in the lower section of the appliance.

IMPORTANT:

The pressure relief connector must be repositioned after the boiler has been correctly mounted to the wall mounting frame.

4. Push the lever on the pressure relief connector UP until the stop on the inside of the handle is over the shoulder of the metal bracket to secure in place.



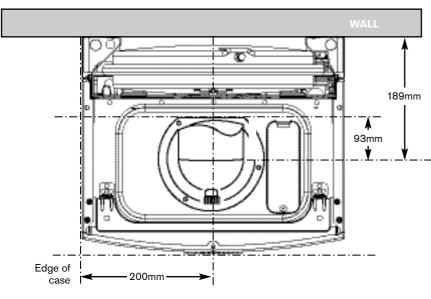
D ∭, В pack.

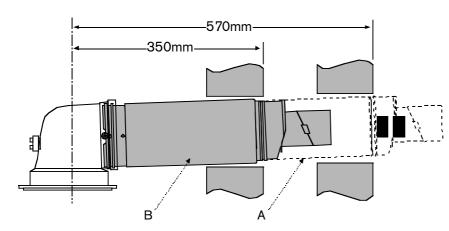
BOILER CONNECTIONS

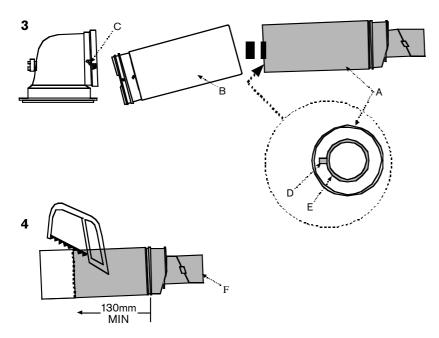
CAUTION: ISOLATE THE MAINS GAS SUPPLY BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS.

GAS AND WATER CONNECTIONS:

- A Flow (22mm), B Return (22mm),
- C Gas inlet (22mm).
- ▶ 5. Lower the control panel into the service position by removing the screw (D) from the retaining bracket.
- ▶ 6. Make connections to the heating system.
- ▶ Connect the gas supply to the boiler gas cock 22mm compression.
- ▶ 7. Connect the expansion vessel flexible pipe to the hydraulic manifold situated left of the pump. It is necessary to remove and discard the orange plastic blanking plug (E) from the connection at the hydraulic manifold before securing the expansion vessel flexible pipe (F) in place with the wire retaining clip (G).
- ▶ 8. Connect the pressure relief drain pipe to 15mm compression joint (H) using the nut and olive supplied in the hardware literature







HORIZONTAL FLUE

(60/100mm diameter)

For vertical flues and 80/125mm horizontal flues, please refer to separate instructions supplied with the flue kit.

NOTE: to ease assembly of flue components, apply silicone lubricant to sealing surfaces.

Basic instructions for the 60/100mm diameter flue are shown below.

MEASURING THE FLUE (Standard Flue):

- Measure from the outside wall to the centre line of the flue turret.
- ▶ Subtract 93mm from the length L to give the correct dimension to the flue elbow connection.
- If the length L falls within the telescopic range of 350 to 570mm, then no cutting will be required.
- If the required length is less than 350mm the standard telescopic flue can be modified, refer to section 3.
- If the required length is greater than 570mm, then flue extensions will have to be used. Refer to the 60/100 Horizontal Flue Instruction manual provided in the flue extension kit.

Adjusting the standard terminal length:

2 Extend tube (A) by withdrawing from tube (B) to achieve the flue length required, between 350-570mm.

NOTE: Ensure that the TOP label of both sections are aligned before securing the two parts at the required length.

The flue terminal MUST be fitted with the 'TOP' label uppermost to allow the correct fit and use of the plume management system.

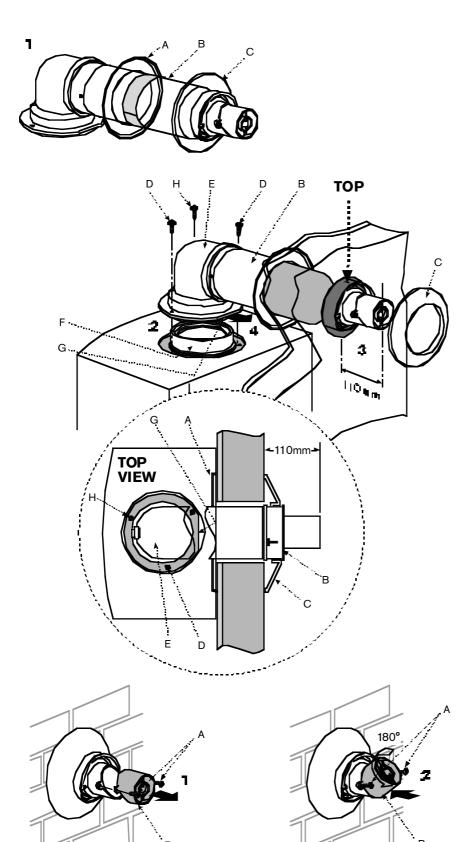
Secure with screw provided and seal joint with the aluminium tape supplied.

Reducing the standard terminal length:

- 3 Remove securing screws (C) to detach the terminal assembly from the turret.
 Slide terminal section (B) from the terminal
 - Slide terminal section (B) from the terminal assembly and discard.
 - To use terminal (A) without cutting remove the location lug (D) on the inner flue tube (E) and remove any burrs.
 - To reduce the terminal length further:
- 4 Mark the length required for the terminal (F) as shown (min. 130mm) and cut square, taking care not to damage the tubes.
 - Remove any burrs and chamfer the outer edge of the tubes to assist ease of connection and prevent seal damage.

NOTE: The aluminium tape is not required when reducing the terminal.

 After cutting, the end must be square and free from burrs to prevent damage to the flue seals.



FLUE INSTALLATION

Installing the standard flue:

- Set the flue length to the distance required, secure with screw and seal joint with the aluminium tape supplied.
 Slide the inner wall seal (A) onto the terminal (B) as shown.
 If fitting from inside the building; slide the outer wall seal (C) onto the terminal (B) as shown.
- 2 Remove the three screws (D, H) around the flue outlet (F) on the boiler. Check the boiler flue seal is correctly seated. Apply silicone grease to the boiler flue seal.
- 3 Position terminal (B) through the flue opening in the wall to the outside of the building by the distance shown. The flue terminal MUST be fitted with the 'TOP'

4 Align the flue turret (E) to the boiler flue outlet

- label uppermost to allow the correct fit and use of the plume management system.
- (F) with flat (G) facing to the rear of the boiler. Push the flue turret (E) straight down into the boiler flue outlet (F).

 For ease of assembly, locate screw (H) first and then fit screws (D) to secure flue turret (E). If fitting from the outside of the building; slide the outer wall seal (C) onto the terminal (B) as shown.

NOTE:

For more information refer to the 60/100 Horizontal Flue kit Instruction Manual

FLUE TERMINAL PLUME RE-DIRECTION:

The flue discharge can be redirected allowing some plume re-direction control, alternatively, a complete plume management system can be fitted to the flue terminal.

Redirecting the flue discharge:

- Remove screws (A) and rotate the terminal end (B) through 180°.
 DO NOT rotate the complete flue terminal assembly.
- 2 Refit the terminal end (B) and secure with screws (A).
- 3 Loosen screws (C) and rotate the entire outlet assembly to redirect the plume. Re-tighten screws (C) to secure in the required position.

NOTE: The flue terminal outlet has built-in stops to limit rotation for horizontal fluing to allow condensate to run back into the boiler for safe disposal. Do not attempt to force beyond the limit stops.



FLUE INSTALLATION

ASSEMBLING THE FLUE

4 Assemble elbow to boiler using the three screws (see below).

NOTE: Screws are in boiler not in flue kit.

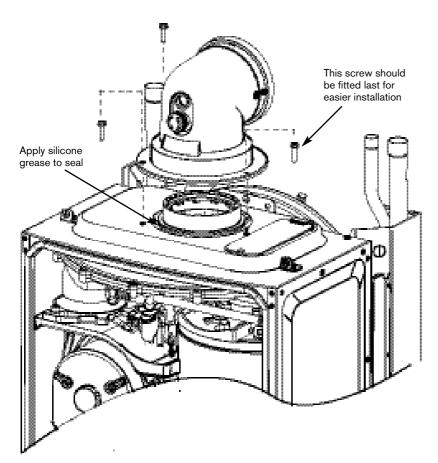
FITTING THE ELBOW:

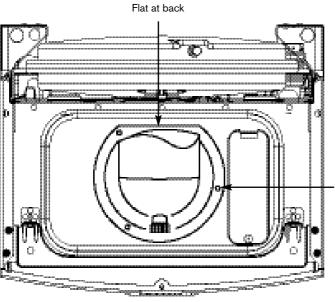
- Flue elbow should push directly down and not be twisted into correct position.
- ➤ Remove the 3 inner flue tube retaining screws. The inner tube will be held in place in the appliance.
- ► Fit turret onto appliance and retain with the three removed screws.

NOTE: The clamping plate flat should be at the rear of the appliance.

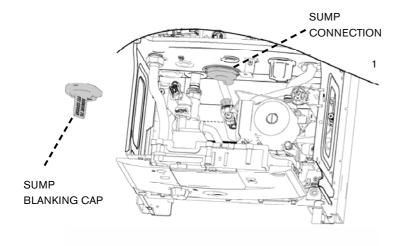
ADDITIONAL NOTES AND REMINDERS:

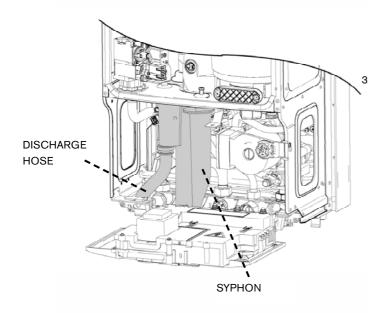
- Ensure that all cut lengths are square and free from burrs.
- The flue, when assembled, is fully sealed and components are pushed home.
- The flue is set at an angle of 3° or 52mm per 1m length.

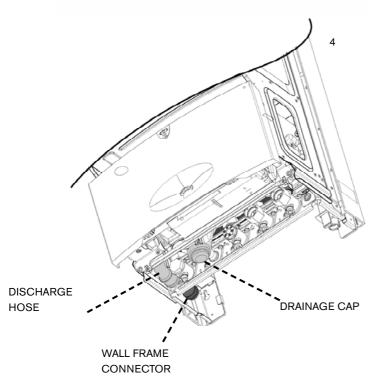




This screw should be fitted last for easier installation when rear exit







CONDENSATE CONNECTION

CONDENSATE CONNECTION:

Never terminate or discharge into any open source, including; sink, bath, shower, bidet, toilet etc.

Note: Any external condensate pipework should be protected with weather resistant insulation to help prevent freezing.

 Ensure that the condensate drain is 22mm diameter plastic pipe. It must fall at least 50mm per metre towards the outlet.

Note: Do not use lubricants or sealing compounds.

- 1 Remove the sump blanking cap from the sump.
- 2 Fill syphon with 200 to 250 millilitres of water.

Note: Pull the fan lead and ignition cable out of the way when fitting the syphon to ensure that they are are not trapped by the syphon assembly or discharge hose.

3 To fit the syphon assembly:

Note: Do not use solvents, adhesive or lubricant when pushing the pipe onto the rubber connector.

- Push the syphon onto the sump assembly, until the lug on the sump is fully engaged with the slot on the back of the syphon assembly.
- 4 Push the discharge hose, onto the wall frame connector, until fully engaged.

Maintenance

There is no need to remove the Syphon Assembly for cleaning.

To drain debris from the syphon, during the annual service, release the clips and remove the drainage cap from the bottom of the syphon.

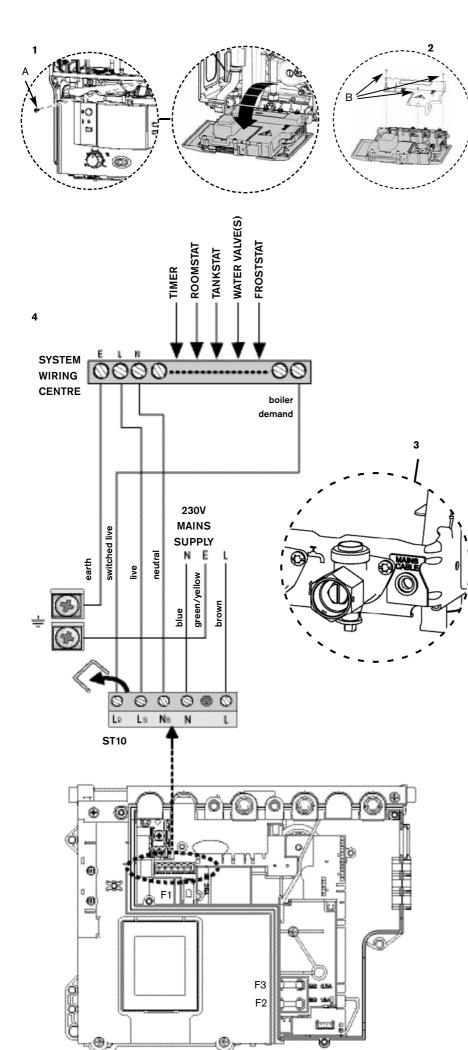
Empty the debris and condensate from the syphon into a suitable container.

Re-fit the drainage cap to bottom of the syphon.

IMPORTANT: IF FITTING OPTIONAL INTEGRAL DIVERTER VALVE

Now fit the diverter valve. For installation refer to FITTING THE DIVERTER VALVE in the ADDITIONAL INFORMATION section at the back of the book. You must then disregard the following 3 pages concerning ELECTRICAL and PRE-COMMISSIONING CHECKS and refer to the correct versions that follow FITTING THE DIVERTER VALVE in the ADDITIONAL INFORMATION section at the back of this book.





ELECTRICAL

CAUTION: ISOLATE THE MAINS ELECTRICITY SUPPLY BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS

The boiler is pre-wired with a two metre mains supply cable.

A spare strain relief block is supplied in case the pre-wired cable is not used.

The mains supply to the boiler must be either:

 from a fused double pole isolator situated next to the appliance. The isolator must have a minimum of 3mm contact separation in both poles.

or

• from a plug and non-switched socket

Use a 3A fuse in both situations.

When stripping wires always ensure copper strands do not fall into the control box.

Access to electrical connections:

Remove boiler casing to access control panel.

- 1 Unscrew screw (A) and lower the control box into the horizontal position.
- 2 Unscrew the three screws (B) in the control panel and pull off the connections cover.
- 3 Pass the 230 V mains power cable, from the control box, through the grommet at the right hand side of the pre-plumbing manifold and route to the mains isolator next to the boiler.
- 4 System wiring centre connection (ST10):
- Remove link.
- Connect the LIVE feed wire from terminal (Ls) to the LIVE on the system wiring centre.
- ► Connect NEUTRAL wire from terminal (Ns) to the neutral on the system wiring centre.
- Connect SWITCHED LIVE wire from terminal (LR) to the boiler demand on the system wiring centre.

Note: A pump is fitted in the boiler.

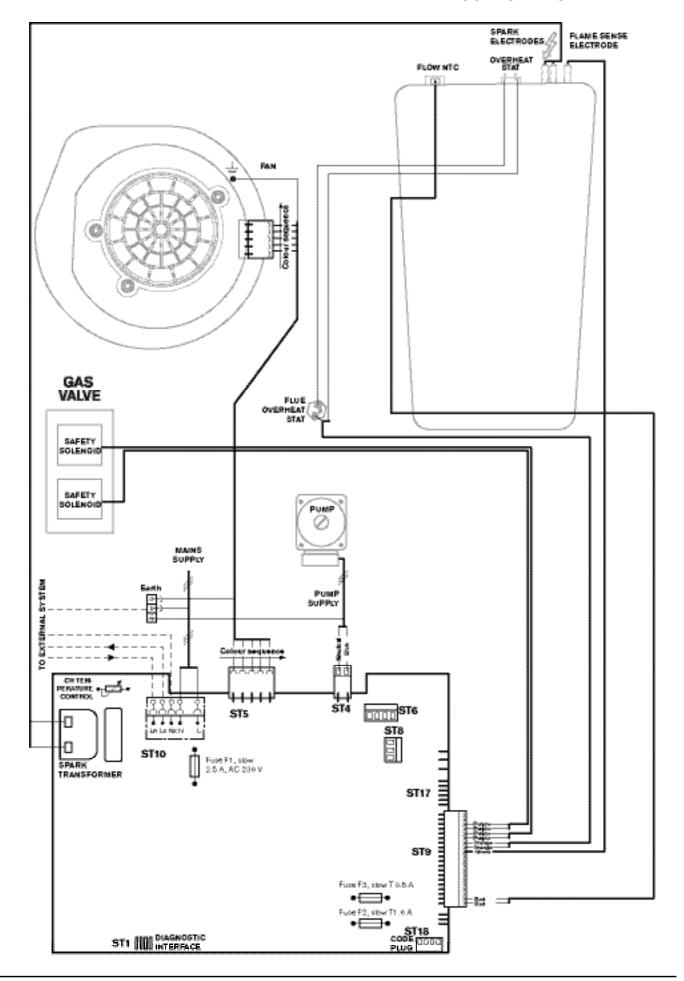
There should be no other pump fitted.

5 Refit panels.

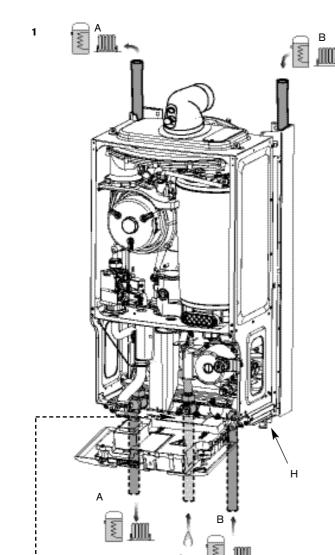
NOTES:

- External diverter valve(s) and all other 230V parts are not supplied with the boiler.
- A fascia mounted programmer/timer cannot be fitted unless optional integral diverter valve is used (see instructions at the rear of this manual).
- Refer to manufacturers instructions when connecting external parts to the wiring centre.
 Worcester, Bosch Group cannot be held responsible for wiring errors.
- There is an option to fit an internal diverter valve. This also requires fitting an extra harness and a code plug change. See "Optional Diverter Valve" Section in these instructions or the instructions supplied with the integral diverter valve kit.
 This option is also covered in the Fault Finding Guide on page 55 of these instructions.

COMPONENTS



PRE-COMMISSIONING



CHECKS

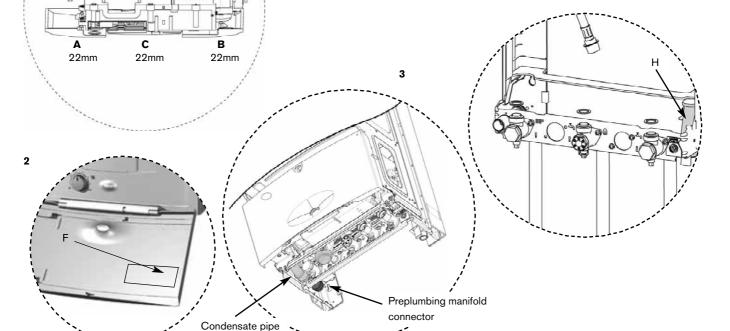
CAUTION: ISOLATE THE MAINS SUPPLIES BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS

- Check that the service and water pipes are connected to the correct position on the manifold.
 - A Flow (22mm)
 - B Return (22mm)
 - C Gas inlet (22mm)
- 2 Check the gas type specified on the identification plate (F) matches that of the gas supply. Turn on the main gas supply, check the gas pipework connections and rectify any leaks.

NOTE: Do not use solvents, adhesive or lubricant when pushing the pipe onto the rubber connector.

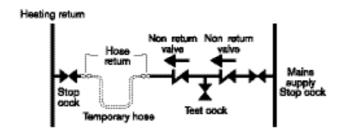
- 3 Check that the condensate pipe has been connected to the preplumbing manifold connector.
- 4 Check pressure relief drain pipe (H) is correctly fitted and securely tightened.

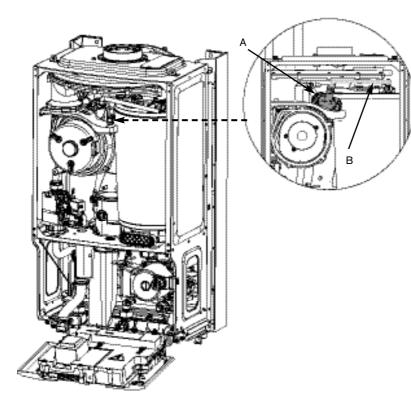
IMPORTANT: If the boiler is not to be commissioned immediately then: after successfully completing all of the checks and any rectification work, close the gas and water valves, shut off the gas supply, electrically isolate the boiler and label appropriately.



FILLING THE SYSTEM

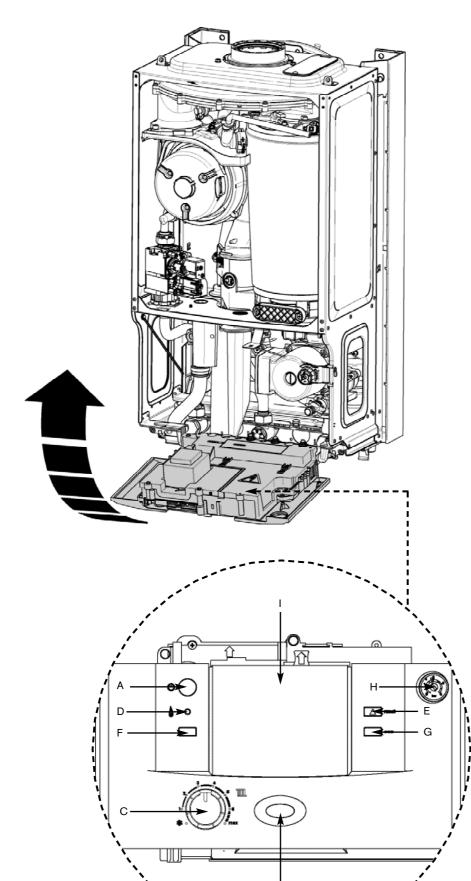
SYSTEM FILL





- 1 Turn on the water main and open the system valves.
- 2 Open all radiator valves.
- Fill the system via a WRAS approved filling loop.
- 4 Vent (A) any air from the boiler heat exchanger using a suitable container to collect any water. Ensure tube outlet (B) is directed away from the fan or any other electrical component to prevent any water damage. Also place a suitable cover over the fan to prevent any spillage of water on to electrical connections. Ensure the cover is removed after venting.
- 5 Vent all radiators, re-tighten when completed and check the system and correct any leaks.
- The boiler integral expansion vessel is precharged to 0.75 bar (equal to a static head of 7.5m (22ft). A Schraeder type valve is fitted to the expansion vessel to allow for pressure adjustment if required.
- If an extra expansion vessel is fitted to the central heating return, adjust this to the same pressure as the appliance internal expansion vessel, refer to separate instructions with the extra expansion vessel.
- 6 Briefly open the pressure relief valve to test its operation.
- 7 If required increase system pressure back to 1 bar.
- 8 Rotate the adjustable pointer on the pressure gauge to record the set system pressure.
- 9 Isolate and remove filling loop connection to system.





STARTING THE APPLIANCE

IMPORTANT: Never run the appliance when the appliance/system is empty or partially filled.

Switching the appliance on/off:

- 1 Turn on mains power supply
 - Turn on any external controls
 Set the thermostatic radiator controls to maximum temperature
 Set the clock/programmer to continuously

ON and the room thermostat to maximum temperature

- 2 A On/off button
 - B On/off and fault indicator (BLUE)
 - C Central heating temperature control
 - D Burner indicator (GREEN)
 - E Reset button
 - F Service button
 - G Not used
 - H System pressure gauge
 - I Cover or optional programmer
- Press power button (A) and the power on indicator (B) illuminates BLUE.
- 3 Turn the boiler thermostat control (C) to maximum. The burner on indicator (D) illuminates GREEN when the burner has lit.
- 4 If the boiler fails to light the BLUE power indicator (B) and reset button (E) will flash alternately.

To reset press and hold the reset button (E) for 2 seconds. The boiler will be reset.

CAUTION: DO NOT PRESS POWER INDICATOR (B) TO RESET BOILER.

IMPORTANT: ARTIFICIALLY SOFTENED WATER MUST NOT BE USED TO FILL THE CENTRAL HEATING SYSTEM.

WATER TREATMENT

IMPORTANT: Debris from the system can damage the boiler and reduce efficiency. Failure to comply with the guidelines for the use of water treatment with the appliance will invalidate the appliance warranty.

ENSURE THAT THE SYSTEM HAS BEEN CLEANED AS ON PAGE 6 OF THESE INSTRUCTIONS.

FLUSHING (Central Heating):

- Switch off the boiler. If connected to an open vented system turn OFF the water supply to the system header tank
- Open all drain cocks and drain the system while the appliance is hot.
- Close drain cocks and add a suitable flushing agent at the correct strength for the system condition in accordance with the manufacturer's instructions.
- Run the boiler/system at normal operating temperature for the time stated by the manufacturer of the flushing agent.
- ▶ Drain and thoroughly flush the system to remove the flushing agent and debris.

INHIBITOR (Central Heating):

Check drain cocks are closed and all radiator valves are open before adding a suitable*inhibitor (or combined inhibitor/antifreeze if the system is exposed to freezing conditions) to the heating system water in accordance with the manufacturers instructions.

* compatible with aluminium. The pH value of the system water must be less than 8 or the appliance guarantee will be invalidated.

- If connected to an open vent system turn on the water supply to the system header tank and allow to fill the system.
 If connected to a sealed system fill via a WRAS approved filling loop to between 1 and 2 bar.
- Vent all radiators; Re-tighten vents when complete. Vent any air from the boiler heat exchanger using a suitable container to collect any water.
- Ensure tube outlet is directed away from the fan or any other electrical component to prevent damage.
- Vent all radiators and the primary side of the hot water tank.
- ▶ For sealed systems re-pressurise if necessary.
- ► Turn pressure relief valve anti-clockwise until the pressure is 1bar.
- Set all controls to maximum.
- ▶ Record the date when the inhibitor was added to the system on the guarantee card.

NOTE: The concentration level of inhibitor in the system should be checked every 12 months or sooner if system content is lost.

The addition of sealing agents to the system water is not recommended as this can cause problems with deposits left in the heat exchanger.



WHEN RUNNING IN SERVICE MODE NOTE: When fitted with the optional diverter valve (not supplied) and running in service mode, the boiler will operate both central heating and hot water circuits. If fitted to an S or Y plan system, the system must only be run in central heating mode. D В SIT VALVE A - On/off button B - On/off and fault indicator (BLUE) C - Central heating temperature control D - Burner indicator (GREEN) E - Reset button F - Service button G - Not used H - System pressure gauge I - Cover or optional programmer

DUNGS VALVE

Inlet Test Nipple

COMMISSIONING

THE COMBUSTION FOR THE APPLIANCE IS FACTORY SET.

NO ADJUSTMENT IS REQUIRED IF THE GAS INLET PRESSURE IS CORRECT.

CHECKING GAS INLET PRESSURE:

The inlet pressure to the appliance must be checked using the following procedure:

SETTING THE BOILER TO MAXIMUM:

- 1 Press service button (F) for 10 seconds and set temperature to maximum.
- The service button will illuminate continually and the blue power indicator will flash quickly.

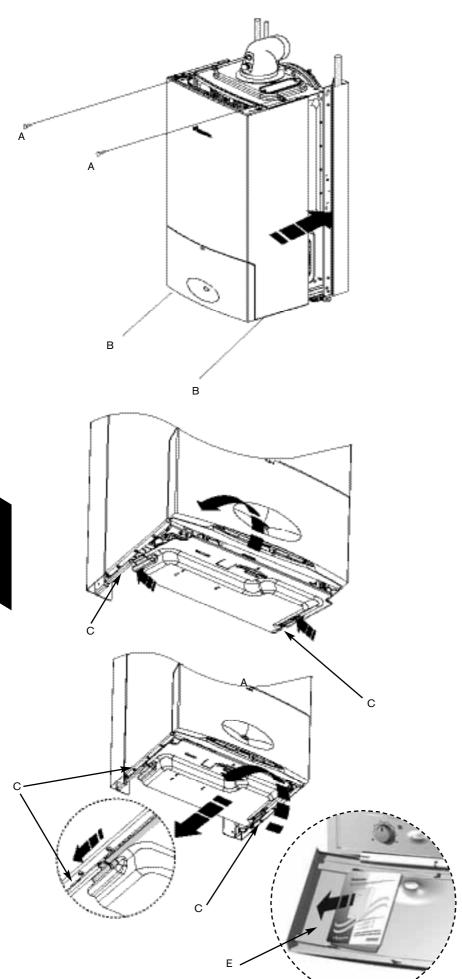
MEASURING THE INLET PRESSURE:

- 2 Slacken the screw in the inlet pressure test point and connect a manometer.
- Measure the pressure with the boiler running at maximum.
- Check the gas supply working pressure at the gas valve inlet point:
 - N.G. 18.5 mbar (minimum) L.P.G. 37 mbar (minimum)
- ▶ The gas rate should be measured at the gas meter after 10 minutes operation at maximum. See technical data section at the front of this manual.
- (LPG) Where a gas meter is not available the CO/CO2 must be checked to the units shown in the setting of the gas/air ratio.
- ▶ Ensure inlet pressure is satisfactory with all other gas appliances working.

IMPORTANT: Do not continue commissioning until the correct gas pressure is achieved.

- Replace controls cover. NOTE: This boiler is designed with a differential of 20°C across the heating system.
- If pressure is satisfactory press the service button (F) again and the boiler will return to normal operation.
- If left in the service mode the control will return to normal operation after 15 minutes.
- Re-seal the screw in the gas inlet pressure test point.

Inlet Test Nipple



FINISHING COMMISSIONING

The boiler has been factory set, so there should be no need to adjust any controls.

REPLACE OUTER CASING:

- 1 Replace outer casing making sure that the securing points are properly located.
- ▶ Replace top two screws (A).
- ▶ Re-tighten bottom two screws (B).

2. FITTING FASCIA FLAP:

- Present the flap up to the appliance with the hinge pins facing the appliance.
- Engage the left hand pin into the grey pivot. The hinge pin and pivot hole are both square, rotate the flap to ensure that the pin is located in the pivot.
- Support the flap in your left hand and with your right hand, bend the right side down. This should enable you to engage the right hand pin in the pivot. Rotate the flap to ensure that the pins and pivots are located securely.
- ▶ Close the flap.

INSTALLING BOTTOM PANEL:

- 3 The bottom panel slides onto two ledges (C) either side of the boiler frame.
- Hold the panel up against the underside of the boiler and slide towards the rear until it is fully engaged.

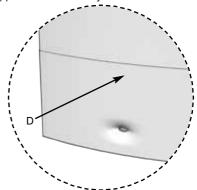
NOTE: Every time the power to the appliance is turned off and on, the appliance enters a learning mode and may take some time to optimise the boiler performance. This time is variable and is dependant on hot water and central heating demand.

HANDOVER:

 Complete the Benchmark Gas Boiler Commissioning Checklist.

NOTE: The Benchmark Checklist can be found at the rear of these instructions.

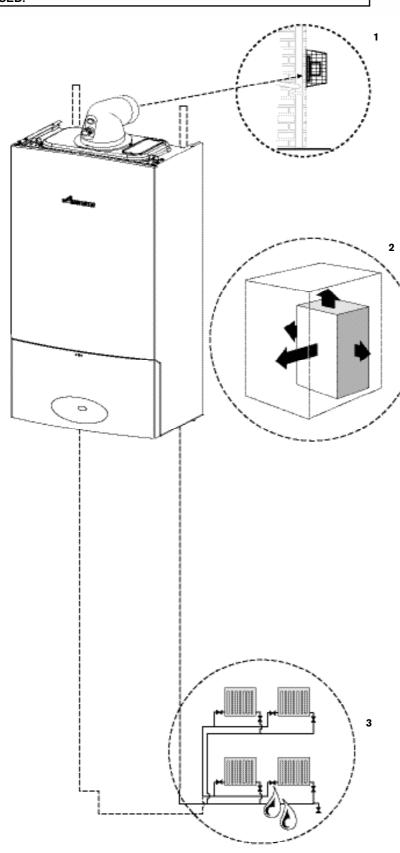
- ▶ Open the facia cover by gently pressing the centre top of the cover (D).
- Set up the controls and show the user how to operate all the controls shown in the User Guide.
- ▶ Place the user guide into the tray (E) on the inside of the facia cover.
- ▶ If the appliance is unused and exposed to freezing conditions, shut off all the mains supplies and drain the system and boiler.





CAUTION: TURN OFF THE GAS SUPPLY AND ISOLATE THE MAINS SUPPLIES BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS.

IMPORTANT: AFTER REPLACEMENT OF ANY COMPONENTS ALWAYS CHECK FOR GAS SOUNDNESS WHERE RELEVANT AND CARRY OUT FUNCTIONAL CHECKS AS DESCRIBED IN COMMISSIONING. ANY O-RING OR GASKET THAT APPEARS DAMAGED MUST BE REPLACED.



INSPECTION AND SERVICE

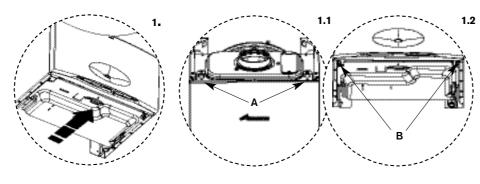
IMPORTANT: Any service work must be carried out by competent registered engineers such as British Gas or Corgi registered personnel.

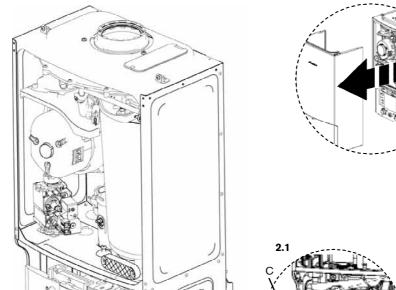
NOTE: A service must NOT be attempted if a CO/CO2 analyser is NOT available.

- To ensure the continued efficient operation of the appliance it must be checked at regular intervals.
- The frequency of servicing will depend upon the particular installation conditions and usage. However, an annual service is recommended.
- The extent of the service required by the appliance is determined by the operating condition of the appliance when tested by fully qualified engineers.
- The service interval record sheet at the rear of these instructions must be completed after each service.

Inspection

- Check that the terminal and the terminal guard, if fitted, are clear and undamaged.
- 2 If the appliance is in a compartment or cupboard check that the specified service space around the appliance is clear.
- Check all the joints and connections in the system and remake any that show signs of leakage. Refill and re-pressurise if applicable as described in Commissioning.
- Operate the appliance and take note of any irregularities.
 Refer to Fault Finding for rectification
 - Reter to Fault Finding for rectification procedures.







Component Access

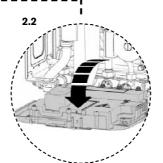
1. Removing outer case

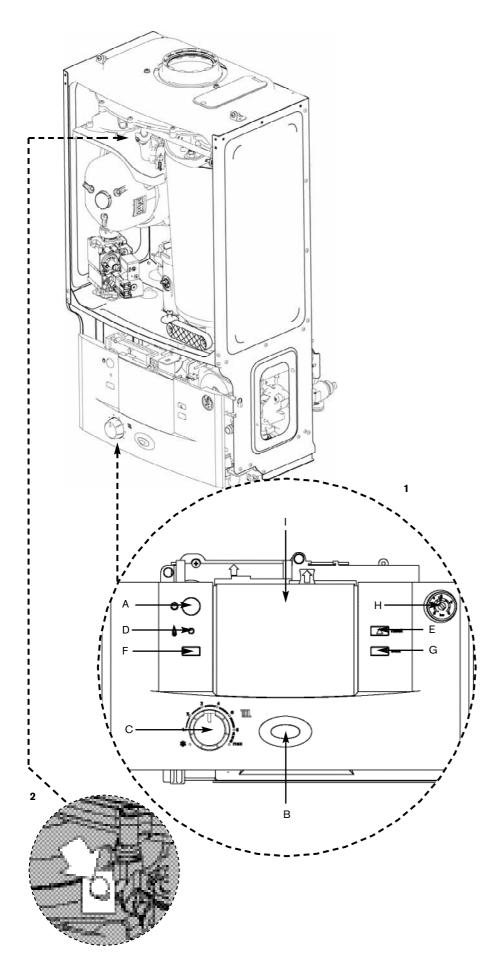
- Remove bottom panel by pulling it forward and off.
- **1.1** Undo and remove 2 screws (A) securing boiler casing at the top of the appliance.
- 1.2 Undo but do not remove the 2 screws(B) securing boiler casing at the bottom of the appliance.
- **1.3** Pull case forward and remove.

1.3

2. Lowering boiler control to service position

- 2.1 Remove screw (C) securing control.
- **2.2** Gently pull forward until it comes to rest in service position.





Setting Boiler to Maximum.

NOTE: When running in the service mode, the boiler will operate both the Central Heating and DHW circuits. This is to allow sufficient time for the setting procedure.

WHEN RUNNING IN SERVICE MODE

NOTE: When fitted with the optional diverter valve (not supplied) and running in service mode, the boiler will operate both central heating and hot water circuits.

If fitted to an S or Y plan system, the system must only be run in central heating mode.

It will be necessary to run water through the DHW circuit to ensure that the boiler will not cycle on low heating demands.

- A On/off button
- B On/off and fault indicator (BLUE)
- C Central heating temperature control
- D Burner indicator (GREEN)
- E Reset button
- F Service button
- G Not used
- H System pressure gauge
- I Cover or optional programmer
- 1 Press and HOLD service button (F) for 10 seconds and set temperature to maximum.
- The service button will illuminate continually and the blue power indicator will flash quickly.
- The boiler will stay in this mode for 15 minutes unless the service button is pressed again.
- 2 Pull the cover off and connect a manometer to the fan pressure test point.
- After measurement replace test point cover.

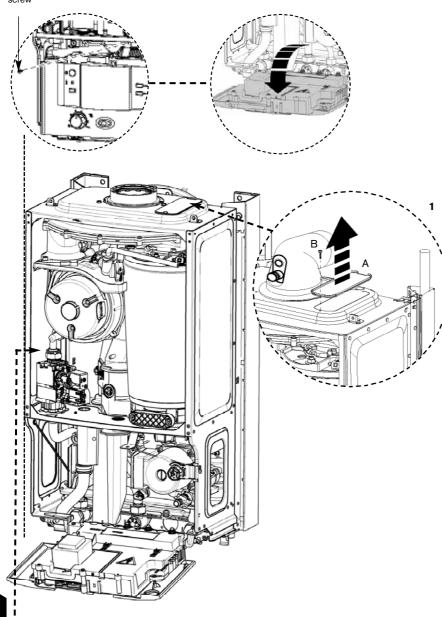
Pressure will read **negative** and be greater than:

Natural gas LPG
12i System - 3.6 mbar - 3.9 mbar
24i System - 3.1 mbar - 4.1 mbar

 Pressures measured below these figures will indicate that the heat exchanger will require cleaning.

There is a special accessory kit available specifically designed for cleaning the heat exchanger. If required order 7 716 192 312.

COMBUSTION TESTING MUST BE CARRIED



OUT BY A COMPETENT PERSON. IT MUST NOT BE ATTEMPTED UNLESS THE PERSON CARRYING OUT THE COMBUSTION CHECK IS EQUIPPED WITH A COMBUSTION ANALYSER CONFORMING TO BS 7927 AND IS COMPETENT IN IT'S USE.

IMPORTANT:

- IF THE JOINT BETWEEN THE AIR/GAS MANIFOLD AND THE HEAT EXCHANGER IS DISTURBED THE SEALING GASKET MUST BE REPLACED.
- AFTER COMPLETING THE SERVICE OF THE APPLIANCE, THE CO/CO₂ MUST BE CHECKED AND SET TO THE LIMITS SHOWN IN THE "SETTING THE AIR/GAS RATIO"

There is a special accessory kit available specifically designed for cleaning the heat exchanger. If required order 7 716 192 312.

To Clean the Heat Exchanger

- 1 With outer case and base panel removed and the power isolated from the appliance, remove the cover panel (A) by removing the retaining screw (B).
- 2 Remove clip (C) from gas valve outlet.
- Pull gas outlet elbow (D) free from the plastic connection on the gas valve.
- Pull gas outlet elbow (D) forward to clear case.

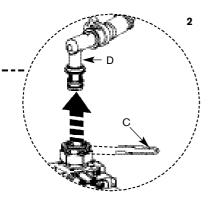
Cleaning Syphon

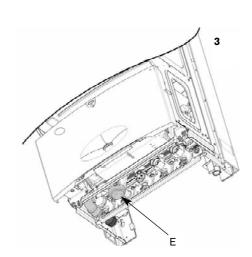
3 There is no need to remove the Syphon Assembly to clean.

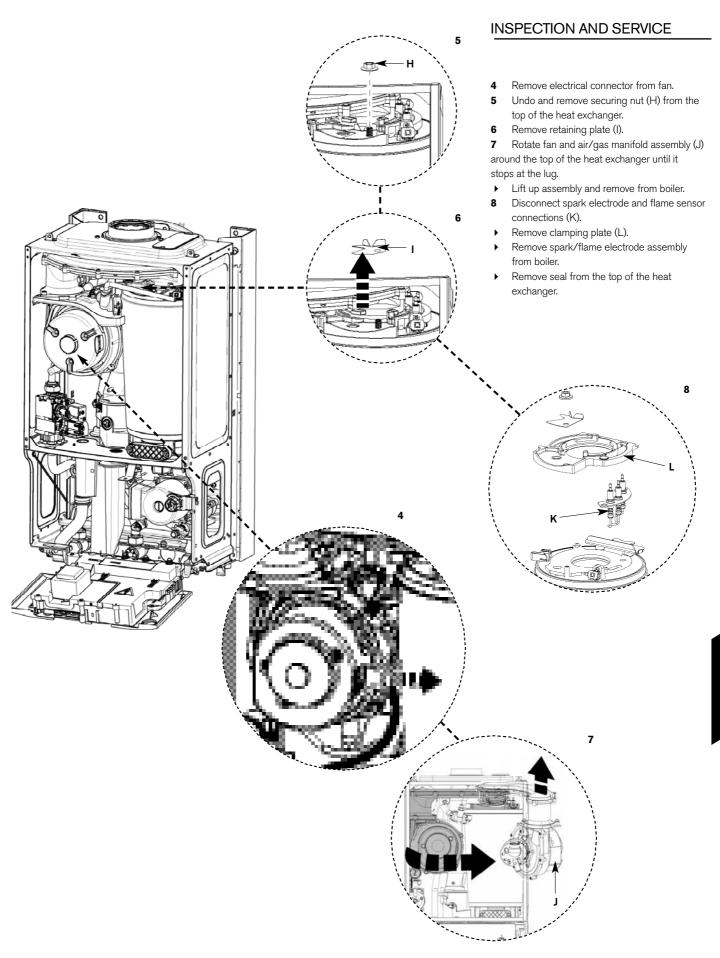
To drain debris from the syphon, release the clips and remove the drainage cap (E) from the bottom of the syphon.

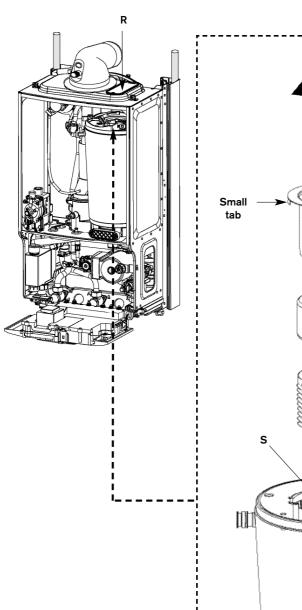
Catch the debris and condensate from the syphon into a suitable container.

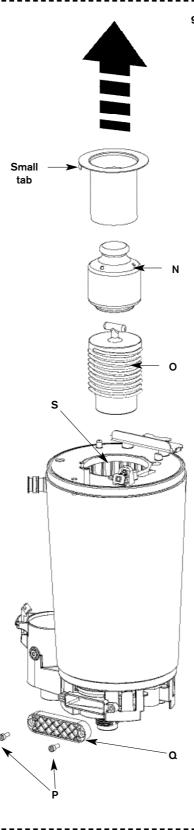
Re-fit the drainage cap (E) to bottom of the syphon.







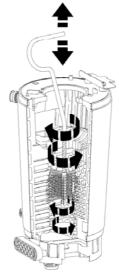




IMPORTANT: IF THE JOINT BETWEEN THE AIR/GAS MANIFOLD AND THE HEAT EXCHANGER IS DISTURBED THE SEALING GASKET MUST BE REPLACED.

INSPECTION AND SERVICE

- Remove burner (M).
- Remove top baffle (N).
- ▶ Remove lower baffle (0).
- ▶ Remove the two pozi-drive screws (P) retaining the access cover (Q) on the sump.
- Access the heat exchanger flue ways by inserting the cleaning brush (7 716 192 312) through the top access hole in the casing (R).
- ▶ Clean heat exchanger flue ways (S) using the cleaning brush (7 716 192 312) removing any debris from the access point in the sump.



Clean around sealing surface on sump and replace access cover (Q). Using a suitable container to collect water from syphon connection at the base of the boiler flush heat exchanger with water.

- Re-assemble ensuring that the lower baffle (O) and the top baffle (N) are refitted correctly.
- When re-fitting the burner ensure that it fits centrally within the heat exchanger and location tabs are situated in location holes.
- Ensure seal is replaced with new seal and is correctly fitted.
- Check the syphon unit for blockage before refitting to boiler.
- Reassemble and check combustion as stated in "SETTING THE AIR/GAS PATIO"

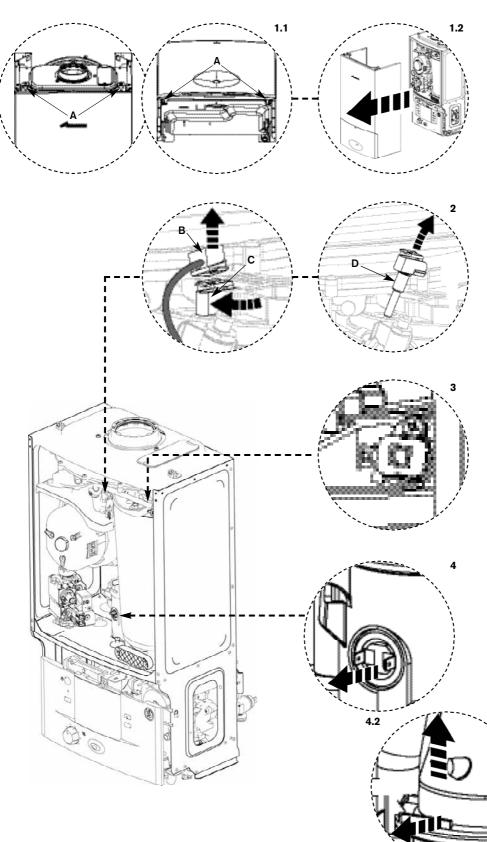
NOTE: To show the heat exchanger more clearly it has been shown external to the appliance

THE BAFFLES (O) AND (N) MUST BE REFITTED INTO THE HEAT EXCHANGER AS SHOWN IN 9. FAILURE TO DO SO MAY RESULT IN DAMAGE TO THE BOILER



CAUTION: TURN OFF THE GAS SUPPLY AND ISOLATE THE MAINS SUPPLIES BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS.

IMPORTANT: AFTER REPLACEMENT OF ANY COMPONENTS ALWAYS CHECK FOR GAS SOUNDNESS WHERE RELEVANT AND CARRY OUT FUNCTIONAL CHECKS AS DESCRIBED IN COMMISSIONING. ANY O-RING OR GASKET THAT APPEARS DAMAGED MUST BE REPLACED.



REPLACEMENT OF PARTS

1. Removing outer case

- 1.1 Undo 4 screws (A) securing boiler casing.
- 1.2 Pull case forward and remove.
- ➤ To remove bottom tray, pull forward on the tag on the underside of the tray.

The following components can be replaced with the outer case removed:

Primary sensor Overheat thermostat Flue limit thermostat

2. Primary sensor

- Remove electrical connection (B) by pulling upwards. Squeeze retaining clip on plastic moulding (C) and pull sensor (D) upwards until clear of pocket in heat exchanger.
- Coat new sensor with heat conductive paste and replace.

3. Overheat thermostat

- Remove two electrical connectors from thermostat.
- Slacken and remove fixing screw and thermostat.
- When replacing ensure thermostat sits correctly on surface of the casting with the left hand side of thermostat siting up against the shoulder.

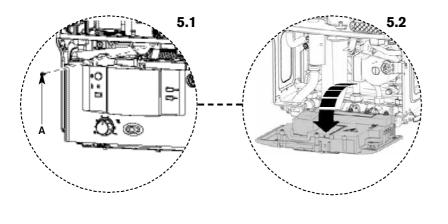
NOTE: It is essential that the mating surface of the thermostat is coated with heat conductive paste.

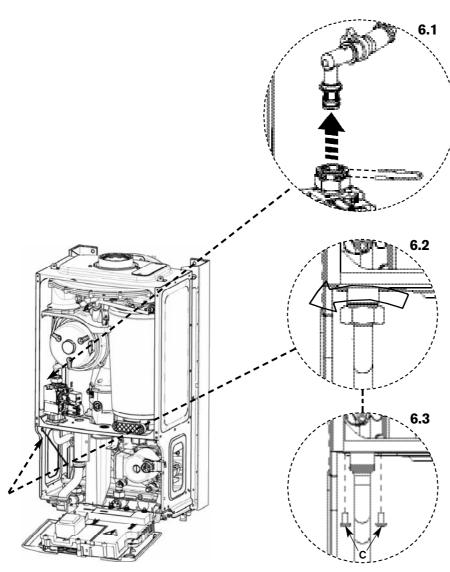
4. Flue overheat thermostat

4.1 (with grommet)

- Remove electrical connections.
- Undo the flue connection from the sump and push the flue tube up.
- Push the flue limit thermostat outwards from the sump.

SERVICING & SPARES





SIT AND DUNGS VALVES

The following components require the control to be moved in to the service position:

Gas valve

Siphon

PCB fuse

Transformer

REMOVAL OF THE VALVE IS THE SAME FOR BOTH SIT AND DUNGS VALVES. THE SIT VALVE IS SHOWN IN THE DIAGRAM.

REPLACEMENT OF THE GAS VALVE MUST NOT BE CARRIED OUT IF A CO/CO2 ANALYSER IS NOT AVAILABLE.

5. Moving boiler control to service position

- **5.1** Remove screw (A) securing control.
- 5.2 Gently pull forward.

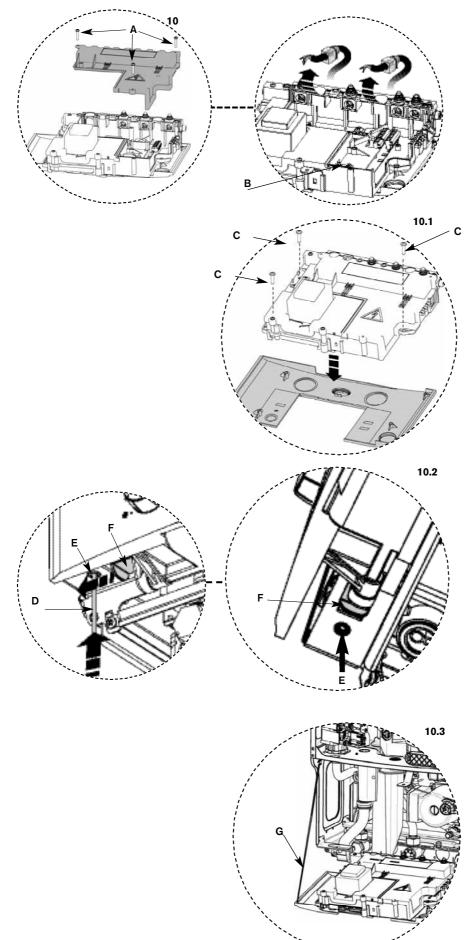
6. Gas valve*

- ▶ Isolate gas supply at boiler gas cock.
- **6.1** Remove wire clip from gas valve outlet then pull gas adjustment assembly free from plastic connector and pull forward clear of case.
- 6.2 Undo bottom gas connection to gas valve.
- **6.3** Undo two securing screws (C) on the underside of casing.
- Pull valve up and forward out of boiler.
- Disconnect electrical connections.
- Replace valve with new seals and check for gas soundness.

NOTE: The valve will require setting; follow procedure "Setting the air/gas ratio".



REPLACEMENT OF PARTS 7. Access to boiler control components Remove 3 screws (A) and remove cover from control. 8. PCB fuse Remove fuse F1 (B) from the PCB and There is a spare fuse clipped into the underside of the electrical cover. 8.Transformer Disconnect all electrical connections from the control. Remove 5 screws (C) retaining the rear panel of the control and remove panel. Pull transformer upwards from PCB. Spare Fuse order T1.6L 250V F2 T2.5H 250V F1 T500L 250V F3



10. Replacing control

IMPORTANT:

Do not replace the control unit if a CO/CO₂ analyser is NOT available.

The control is supplied within its plastic housing. The complete unit must be replaced.

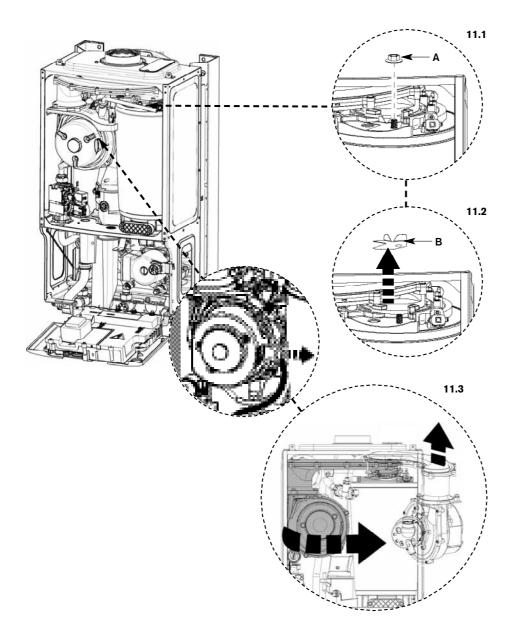
- Remove ALL electrical connections from the control PCB including where cables run through restraints. These can be unclipped from the plastic moulding noting their position.
- Remove the code plug (B). The code plug should be left attached to the frame of the boiler by its plastic safety thread.
- 10.1 Remove the 3 screws (C) retaining the front facia making sure to support the facia when removing the last screw.
- 10.2 Using a suitable tool (D), press the button (E) upwards and slide the control support bracket (F) to the left.
- **10.3** Support the control and unclip control support strap (G) from the boiler frame.
- Remove the support strap and fit to the new control.
- Remove appropriate strap restraints from the new control box.
- Fit control to the boiler.
- ▶ Re-connect support strap to the boiler and all electrical connections to the new control.

NOTE:

After re-assembly, check the ${\rm CO/CO_2}$ levels as described in the setting of the air/gas ratio section.

IMPORTANT: ENSURE CODE PLUG IS RE-FITTED TO THE NEW CONTROL. IF THIS IS NOT DONE THE BOILER WILL INDICATE ERROR AND WILL NOT FUNCTION.





The following components require the air / gas manifold and fan assembly to be removed:

Pressure switch

Fan

Electrode assembly Burner

Heat exchanger

IMPORTANT: IF THE JOINT BETWEEN THE AIR/GAS MANIFOLD AND THE HEAT EXCHANGER IS DISTURBED THE SEALING GASKET MUST BE REPLACED.

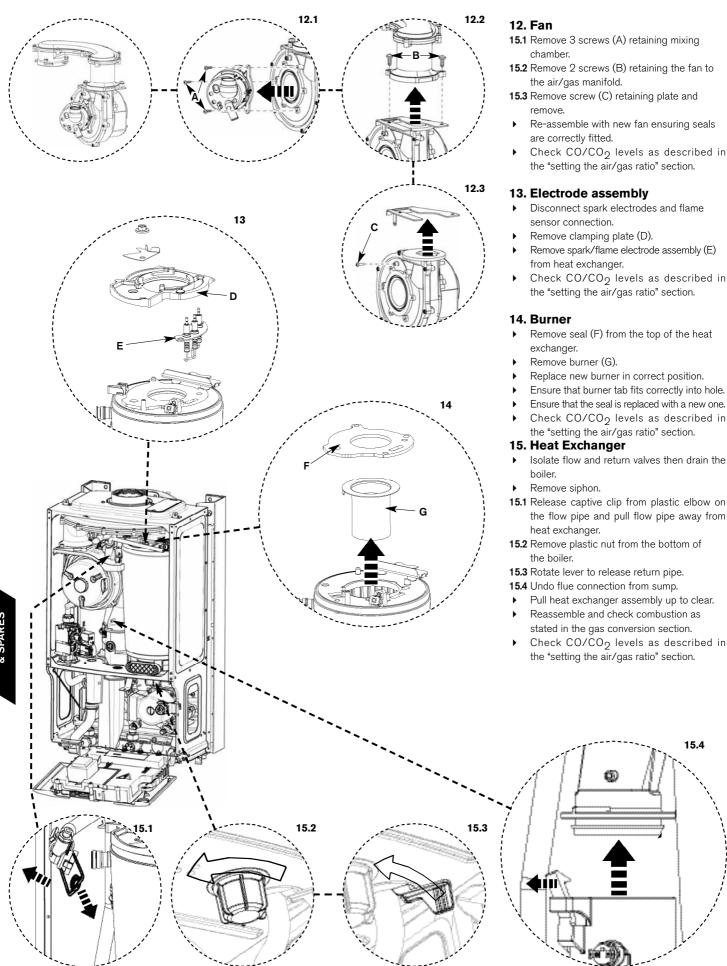
IMPORTANT: AFTER REASSEMBLY THE COMBUSTION MUST BE CHECKED USING THE PROCEDURE IN THE SECTION "SETTING THE GAS AIR RATIO". MEASUREMENT AND SETTING (IF NECESSARY) OF THE GAS RATIO MUST NOT BE ATTEMPTED UNLESS THE PERSON IS EQUIPPED WITH A COMBUSTION ANALYSER CONFORMING TO BS 7927 AND IS COMPETENT IN ITS USE.

11. Air / gas manifold and fan assembly

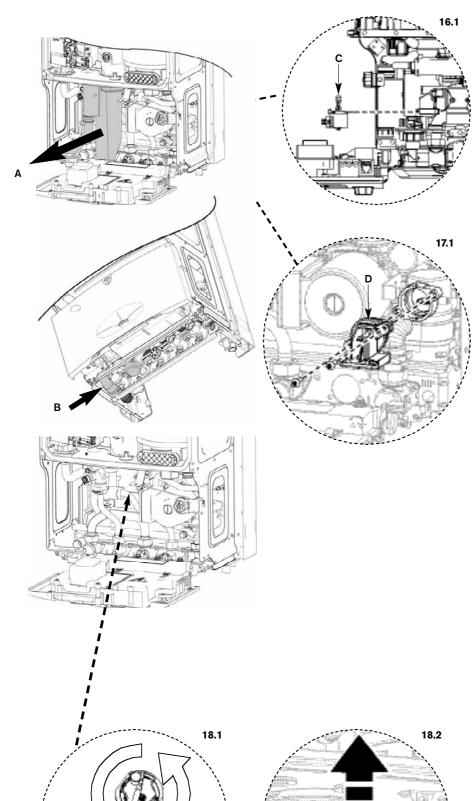
- ▶ Remove electrical connector from fan.
- ▶ Remove wire clip from gas valve outlet then pull gas adjustment assembly free from plastic connector and pull clear of case. See 6.1.
- **11.1** Undo and remove securing nut (A) from the top of the heat exchanger.
- 11.2 Remove retaining plate (B).
- 11.3 Rotate fan and air/gas manifold assembly (shaded) around the top of the heat exchanger until the lug on the air/gas manifold is visible.
- ▶ Lift up assembly and remove from boiler.

NOTE:

After re-assembly, check CO/CO₂ levels as described in the setting of the air/gas ratio section.







NOTE:

Removal of the syphon assembly will give access to Auto air vent.

To release the syphon from the sump connection, pull towards you (A).

Disconnect the discharge hose (B) at the plumbing manifold.

Remove the complete syphon assembly.

16. Diverter valve motor (if fitted)

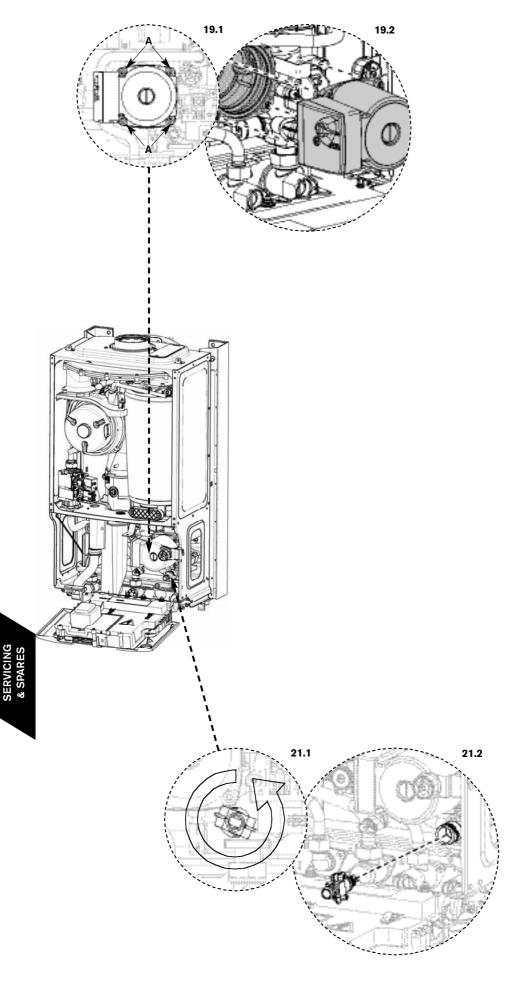
- Ensure the appliance is in service mode (there is no need to drain the appliance).
- ▶ Disconnect the electrical connector from the diverter valve motor.
- ▶ Remove diverter valve cover if fitted.
- **19.1** Pull the motor assembly (C) towards you. The assembly will slide free from the valve.
- ▶ To refit, follow the above in reverse.

17. Diverter valve (if fitted)

- Ensure the appliance has been fully drained.
- Disconnect the electrical connector from the diverter valve motor.
- Undo the two screws holding the valve to the plastic housing.
- Remove diverter valve cover if fitted.
- **17.1** Withdraw the valve (D) and clean the valve chamber if necessary.
- To refit, follow the above in reverse. Ensure any seals that have been disturbed are renewed.

18. Auto air vent

- ▶ Ensure the appliance has been fully drained .
- **18.1** Use a screwdriver or similar to rotate the air vent anticlockwise.
- **18.2** Lift the air vent (E) out of the housing and remove.
- ▶ To refit, follow the above in reverse.



19. Pump head

- Ensure the boiler is fully drained.
- Release the screw securing the pump electrical cover.
 Disconnect the electrical harness from the

terminal block, make a note of the L, N and earth connections and wire colours.

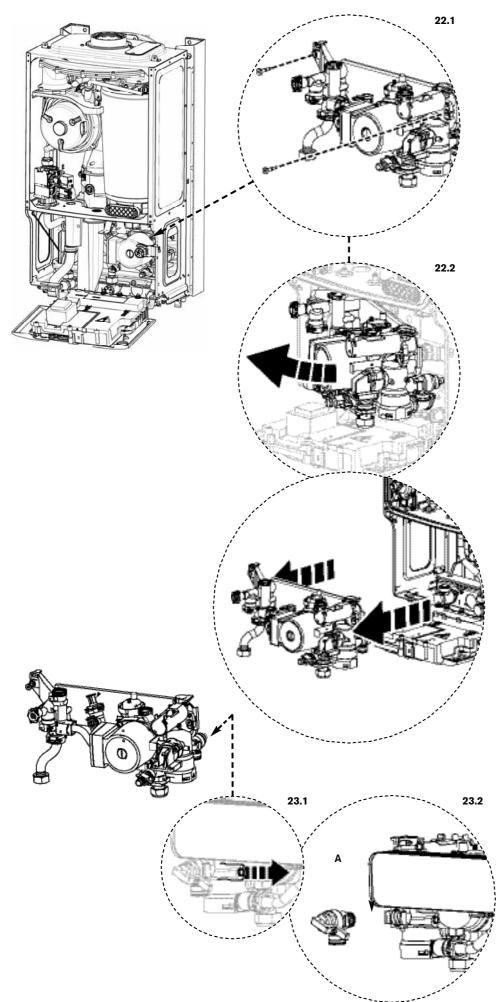
- **19.1** Remove the four Allen bolts (A) securing the pump at each corner.
- **19.2** Gently pull the pump towards you and remove.
- To refit, follow the above in reverse, ensuring that the L, N and Earth connections are correctly made.

20. Pressure gauge

- Ensure the appliance has been fully drained.
- Withdraw the spring clip from the pressure sensing head housing.
- Push the pressure gauge bracket up to release the bracket and gauge from the frame.
- Remove the pressure sensing head and pressure gauge capillary from the housing.
- To refit, follow the above in reverse.
 DO NOT forget to fit the washer from the capillary when fitting a replacement gauge.
- Insert the lug on the pressure gauge bracket into the mounting hole in the frame and pull down to secure.

21. Drain tap

- ▶ Ensure the appliance has been fully drained.
- **21.1** Rotate the drain tap fully anticlockwise.
- ${\bf 21.2}$ Withdraw the drain tap from its housing
- To refit, follow the above in reverse. Ensure any seals that have been disturbed are renewed.



22. Hydraulic Block

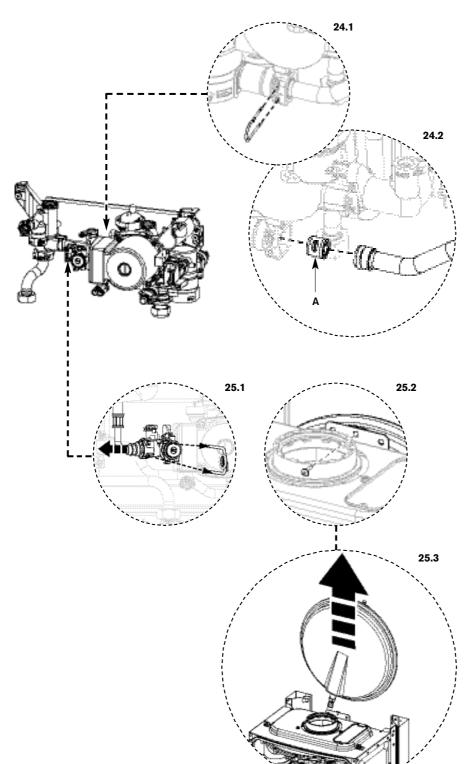
- Ensure the appliance has been fully drained.
- Disconnect the electrical connections at the pump.
- Remove the syphon assembly (see page 49).
- Undo the nuts securing the copper water pipes to the manifold (there is no need to remove the gas pipe).
- Release the spring clips securing these water pipes to the plastic housing and remove the pipes.
- Release the spring clip securing the expansion vessel pipe to the plastic housing and remove the pipe.
- Push up on the pressure gauge bracket to release the bracket and gauge from the frame.
- Release the locking devices that secure the two copper water pipes leading to the combustion chamber by squeezing the two tabs together and rotating anticlockwise (viewed from above).
- 22.1 Undo the two screws securing the hydraulic block to the chassis (located top left / top right of the housing)
- **22.2** Lift the left hand side of the block slightly, then manoeuvre the block out, starting with the right hand side.
- ► Take care not to snag the harness or pressure gauge bracket.

NOTE: the block will still contain a small amount of water, which will spill if the block is tilted.

 To refit, follow the above in reverse. Ensure any seals that have been disturbed are renewed.

23. CH pressure relief valve

- Remove the hydraulic block from the boiler (See Removing the Hydraulic Block).
- **23.1** Release the captive spring clip from the pressure relief valve housing.
- **23.2** Withdraw the pressure release valve (A) from its housing.
- To refit, follow the above in reverse. Ensure any seals that have been disturbed are renewed.



24. Bypass valve

- Remove the Hydraulic block from the boiler (See Removing the Hydraulic Block).
- **24.1** Remove the two spring clips at either end of the copper bypass pipe.
- Undo the screw securing the left hand plastic housing to the heat exchanger
- Move the housing to the left to free up one end of the pipe.
- Remove the pipe from the right hand housing to reveal the bypass valve.
- **24.2** Using a pair of pliers, pull out the bypass valve (A) from the housing.
- To refit, follow the above in reverse. Ensure any seals that have been disturbed are renewed.

25. Expansion vessel

The expansion vessel can be replaced with the boiler in position if there is a side exit flue fitted and there is a minimum clearance of 340mm above the boiler casing. If vertical flue is fitted then a similar clearance to one side and the flue is required.

If clearance is not available, the boiler will need to be removed from the mounting frame to gain access to the expansion vessel.

Alternatively a second vessel of at least the capacity of 7litres can be fitted to the return from the heating system as close as possible to the boiler.

Expansion vessel replacement (Boiler in place)

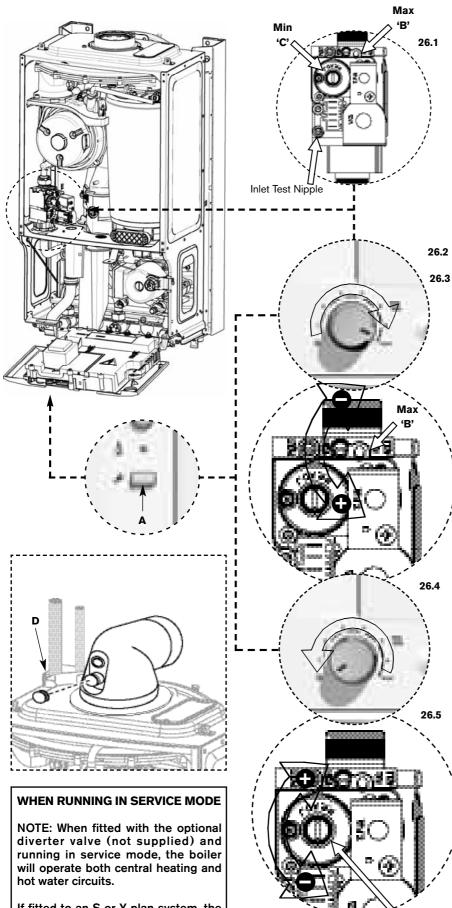
- Isolate mains power from the boiler.
- ▶ Place the controls in service position.
- Isolate the boiler from the heating system (and cylinder return if internal diverter valve is fitted) using service valves.
- Drain boiler.
- **25.1** Remove clip from expansion vessel connection.
- **25.2** Remove screw retaining the vessel to the top of the boiler casing.
- **25.3** Pull the vessel up and out over the flue system or to one side if fitted with a vertical flue.
- Remove the flexible hose from the expansion vessel and fit to the replacement vessel using a new seal. Ensure that the connection to the boiler will be pointing to the right hand side of the appliance when fitted.
- Reassemble expansion vessel into boiler and connect flexible pipe to boiler.

Removing boiler

- ▶ Isolate electrical supply.
- Isolate system and gas connections at the service valves.
- Drain boiler.
- Disconnect electrical supply and any external controls
- Disconnect flue connection from the boiler.
- ▶ Undo connection to boiler at the service valves.
- Remove clip from expansion vessel connection to the boiler.
- Gently raise the boiler off the mounting frame.
- Replace expansion vessel and refit the boiler to the mounting frame.
- Follow the commissioning procedure in this manual.



THIS PAGE SHOWS THE SETTING PROCEDURE FOR THE SIT VALVE FOR ALTERNATIVE VALVES SEE PAGE 54 FOR DUNGS VALVE.



SETTING THE AIR / GAS RATIO

FOR THE SIT 848.093 SIGMA

THE SETTING OF THE GAS RATIO MUST BE CARRIED OUT BY A COMPETENT PERSON. SETTING OF THE GAS RATIO MUST **NOT** BE ATTEMPTED UNLESS THE PERSON CARRYING OUT THE CONVERSION IS EQUIPPED WITH A COMBUSTION ANALYSER CONFORMING TO BS 7927 AND IS COMPETENT IN ITS USE.

26. Setting the CO/CO₂

Note: When running in the service mode, when an integral diverter valve is fitted, the boiler will operate both the central heating & DHW circuits. This is to allow sufficient time for the setting procedure. It will be necessary to run sufficient water through the DHW circuit to ensure that the boiler will not cycle on low heating demands.

- **26.1** Connect manometer to inlet pressure point on the gas valve.
- ▶ To adjust the CO/CO₂ it will be necessary to first operate the boiler at maximum output.
- Press and hold down the service button (A) for 10 seconds until illuminated. The blue power indicator will flash.
- **26.2** Turn central heating control to maximum; the boiler will then go to maximum output.
- **NOTE:** The control will resume normal operation after 15 minutes or if the service button is pressed for over a second.
- **26.3** Using a 2.5mm allen key set the max CO/CO₂ via adjuster (B) using the table below.

CO/CO₂ settings for Greenstar i System Note. CO/CO₂ should be measured after 10 minutes

Gas type	CO ₂ setting maximum	CO ₂ setting minimum
Natural gas	9.8% ± 0.5%	9.2% ± 0.5%
LPG	11.0% ± 0.5%	10.5% ± 0.5%

CO - less than 200ppm (0.002 ratio)

- Check CO is less than 200ppm.
- Measure the inlet pressure; it should be no less than 18.5mb NG or 37mb for LPG
- **26.4** Set the central heating control to minimum. The boiler will go to minimum power.
- 26.5 Measure the CO/CO₂ and check against the table above. If required adjust (C) on the gas valve until the correct measurement is set. Remove brass dust cap with flat bladed screw driver. Then using a 4mm allen key adjust CO₂. Replace dust cap.
- ▶ Check that the CO is less than 200ppm.
- Return to maximum and re-check the CO/CO₂. If correct press and hold down the service button for 2 seconds; the button will cease to be illuminated and the blue power indicator will be permanently illuminated.
- Remove manometer and re-seal inlet pressure point on gas valve.
- Re-assemble and refit boiler case.

Min

'C

If fitted to an S or Y plan system, the system must only be run in central heating mode.



THIS PAGE SHOWS THE SETTING PROCEDURE FOR THE DUNGS VALVE FOR ALTERNATIVE VALVES SEE PAGE 53 FOR SIT VALVE.

26.1 Inlet Test Nipple 26.2 26.3 26 4 26.5 WHEN RUNNING IN SERVICE MODE NOTE: When fitted with the optional diverter valve (not supplied) and running in service mode, the boiler will operate both central heating and hot water circuits. If fitted to an S or Y plan system, the system must only be run in central

SETTING THE AIR / GAS RATIO FOR DUNGS GB-ND 055 DO1 S20

THE SETTING OF THE GAS RATIO MUST BE CARRIED OUT BY A COMPETENT PERSON. SETTING OF THE GAS RATIO MUST **NOT** BE ATTEMPTED UNLESS THE PERSON CARRYING OUT THE CONVERSION IS EQUIPPED WITH A COMBUSTION ANALYSER CONFORMING TO BS 7927 AND IS COMPETENT IN ITS USE.

26. Setting the CO/CO₂

Note: When running in service mode, when an integral diverter valve is fitted, the boiler will operate both the central heating & DHW circuits. This is to allow sufficient time for the setting procedure. It will be necessary to run sufficient water through the DHW circuit to ensure that the boiler will not cycle on low heating demands.

- **26.1** Connect manometer to inlet pressure point on the gas valve.
- To adjust the CO/CO₂ it will be necessary to first operate the boiler at maximum output.
- Press and hold down the service button (A) for 10 seconds until illuminated. The blue power indicator will flash.
- **26.2** Turn central heating control to maximum; the boiler will then go to maximum output.

NOTE: The control will resume normal operation after 15 minutes or if the service button is pressed for over a second.

26.3 Using a 2mm hexagonal ball driver set the max CO₂ via adjuster (B) using table below.

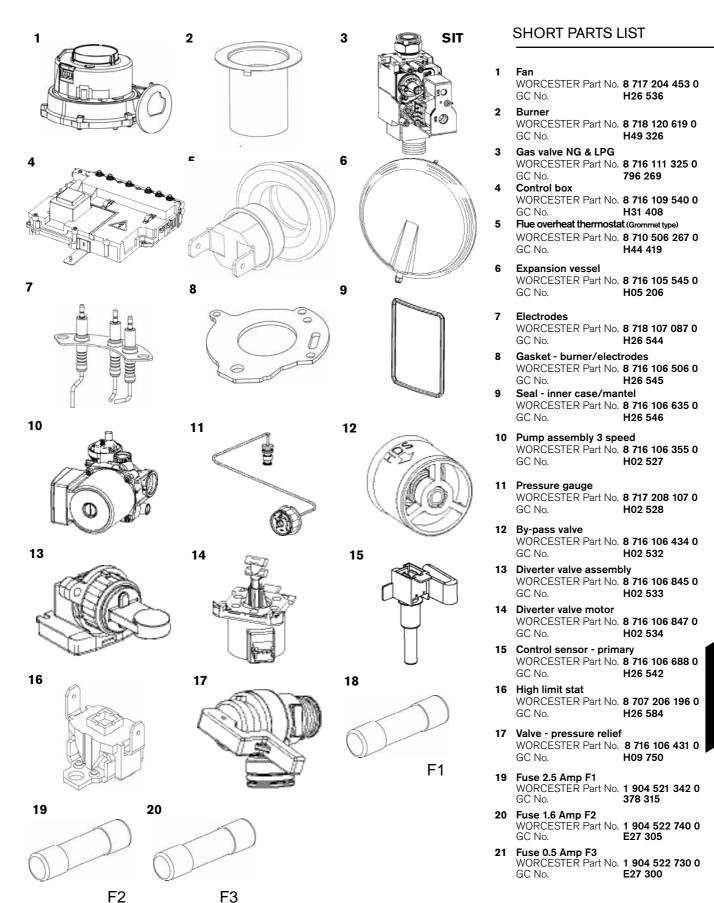
CO/CO₂ settings for Greenstar i System

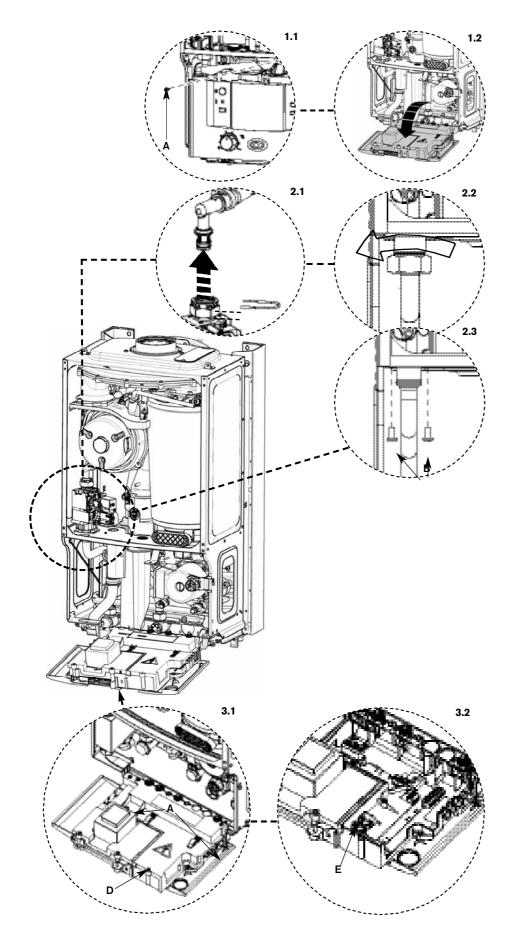
Note. CO/CO₂ should be measured after 10 minutes

Gas type	CO ₂ setting maximum	CO ₂ setting minimum	
Natural gas	9.8% ± 0.5%	9.2% ± 0.5%	
LPG	11.0% ± 0.5%	10.5% ± 0.5%	
CO - less than 200ppm (0.002 ratio)			

- ▶ Check CO is less than 200ppm.
- Measure the inlet pressure; it should be no less than 18.5mb NG or 37mb for LPG.
- **26.4** Set the central heating control to minimum. The boiler will go to minimum power.
- 26.5 Measure the CO/CO₂ and check against the table above. If required adjust (C) on the gas valve, using a 2mm hexagonal ball driver, until the correct measurement is set.
- Check that the CO is less than 200ppm.
- Return to maximum and re-check the CO/CO₂. If correct press and hold down the service button for 2 seconds; the button will cease to be illuminated and the blue power indicator will be permanently illuminated.
- Remove manometer and re-seal inlet pressure point on gas valve.
- Re-assemble and refit boiler case.

heating mode.





L. P. G. CONVERSION

ISOLATE MAINS ELECTRICAL SUPPLY AND REMOVE OUTER CASE AS SHOWN IN THE INSTALLATION, COMMISSIONING & SERVICING INSTRUCTIONS

THE CONVERSION MUST BE CARRIED OUT BY A COMPETENT PERSON. IT MUST **NOT** BE ATTEMPTED UNLESS THE PERSON CARRYING OUT THE CONVERSION IS EQUIPPED WITH A COMBUSTION ANALYSER CONFORMING TO BS 7927 AND IS COMPETENT IN ITS USE.

Important: The appliance shall not be installed into a room or internal space below ground level when it is intended for use with LPG (propane - G31). This does not preclude the installation into a room or space which is a basement on one side of the building but open to ground on the opposite side.

Installation Regulations

In addition to those specified in the main booklet the following standard applies when converting to an LPG appliance: BS 5842 Domestic Propane Gas Burning Installations.

All conversions will require the air gas ratio to be set correctly for the gas used. The procedure for setting the air gas ratio is at the rear of these instructions.

1. Lowering boiler control to service position

- Remove boiler case, as described on page 36.
- **1.1** Remove screw (A) from retaining bracket.
- **1.2** Lower control panel into service position.

2. Gas valve

- ▶ Isolate gas supply at boiler gas cock.
- **2.1** Remove wire clip from gas valve outlet then pull valve outlet elbow free from gas valve.
- 2.2 Undo bottom gas connection to gas valve.
- **2.3** Undo two securing screws (B) on the underside of casing.
- Pull valve up and forward out of boiler.
- Disconnect electrical connections.
- ► Fit plastic retaining nut to the outlet of the gas valve from the kit and hand tighten.
- ▶ Replace valve with new seals.
- Check for gas soundness.

3. Code plug

- **3.1** Remove 3 screws (D) retaining plastic cover at rear of control box and remove.
- **3.2** Replace code plug (E) with new one supplied with conversion kit.
- Replace plastic cover.
- Place control in normal position and secure with screw.

Code plugs

12kW NGwith internal diverter valve - 111812kW NGwith external diverter valve - 111612kW LPGwith internal diverter valve - 111912kW LPGwith external diverter valve - 111724kW NGwith internal diverter valve - 111424kW NGwith external diverter valve - 111024kW LPGwith internal diverter valve - 111524kW LPGwith external diverter valve - 1111

THE AIR / GAS RATIO MUST BE RESET AFTER CONVERSION. THE PROCEDURE CAN BE FOUND IN THE SETTING THE AIR/GAS RATIO SECTION OF THIS MANUAL.



NOTE: This fault finding information is for guidance only. Worcester cannot be held responsible for costs incurred by persons not deemed to be competent.

The electronic control system for this boiler incorporates a blue central indicator. This normally confirms the permanent mains supply but, by flashing at different rates during a fault, provides a guide to the cause as listed.

This fault finding system assumes that the appliance has been operating normally until the time of failure (i.e. not a first installation error).

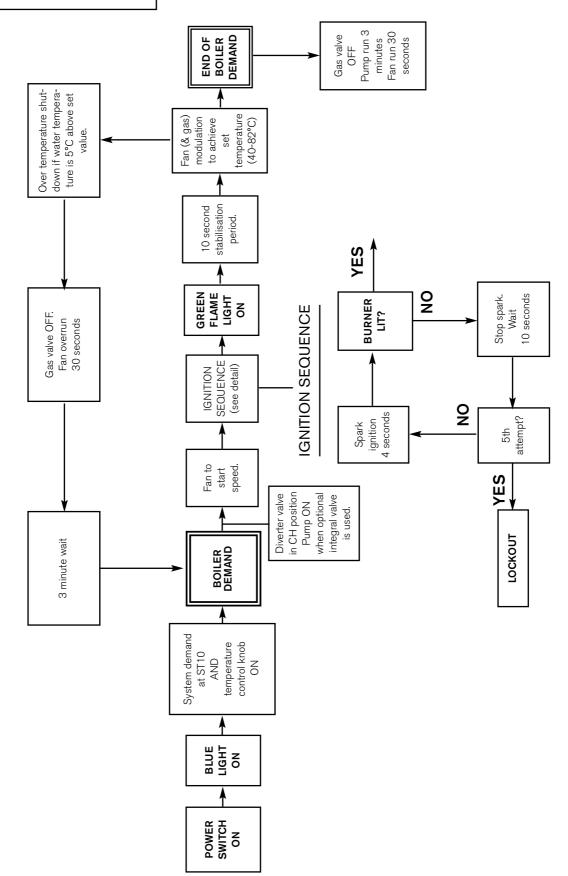
PRELIMINARY CHECKS: Preliminary electrical system checks are the first electrical checks to be carried out during a fault-finding procedure. On completion of the Service/Fault-Finding task which has required the breaking and remaking of electrical connections, check (a) EARTH CONTINUITY, (b) SHORT CIRCUIT CHECK, (c) POLARITY and (d) RESISTANCE TO EARTH.

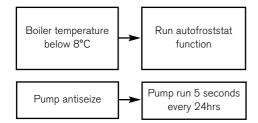
Blue light indication	Lockout reset button	Fault	Possible solution/check
Off	Off	No power at control board	Permanent mains supply to boiler. Boiler mains switch. Fuse F1, 2.5A or Fuse F3, 0.5A Transformer (both coils below 100Ω). Otherwise replace control board.
On	Off	Boiler not operating during central heating demand (HW ok)	External diverter valve. External timer or room stat OR If optional diverter valve is fitted: Temperature control in frost protection position. Live demand at ST10-LR (external CH demand). Facia mounted timer (if fitted). Diverter valve. Control board.
		Boiler operating without live demand at ST10-LR (from external roomstat timer).	Some older thermostats (containing capacitors) may give a low voltage return at ST10-LR when the thermostat contacts are open. Check that there is not a permanent live at ST10-LR from another source.
		Boiler not operating during hot water demand (CH ok).	External diverter valve. External timer or cylinder stat OR If optional diverter valve is fitted: Short circuit across ST8 from cylinder stat/timer. Facia mounted timer (if fitted). Diverter valve. Control board.
		Boiler not operating during any demand.	Temperature control in frost protection position. Live demand at ST10-LR (from external system). Control board. OR If optional diverter valve is fitted: Timer. Control board.
Slow flash (normally off, flashes on)	Flashing (reset required)	Ignition lockout	Gas present and at correct pressure. Combustion CO_2 level. Flue condition. Ignition electrodes / harness / connections. Gas valve (coils 140-190 Ω) / low voltage harness connection. Otherwise replace control board.
Slow flash (normally on,	Flashing (reset required)	Flue overheat	Heat exchanger blocked. Heat exchanger baffles removed and not refitted.
flashes off)		Heat exchanger overheat	Water pressure. All air vented. Pump / harness / connections. Water leaks / blockages. Safety thermostats / low voltage wiring harness / connections. Otherwise replace control board.
Fast flash	Off	Flue blockage Volatile lockout	Blockage in flue system. Temperature sensor (8000-20,000\Omega). Low voltage wiring harness / connections to sensor. Fan / fan harness / connections to fan. Code plug fitted.
Fast flash	Flashing	Internal fault	Replace control board
2 pulses	No light	Not a fault code	Service mode selected to min, press service button to return to normal.
5 pulses	No light	Not a fault code	Service mode selected to max, press service button to return to normal.



IMPORTANT: IF THE OPTIONAL INTEGRAL DIVERTER VALVE HAS BEEN FITTED

Disregard this page and refer to the correct versions for CENTRAL HEATING and DHW FUNCTIONS in the ADDITIONAL INFORMATION section at the back of this book.



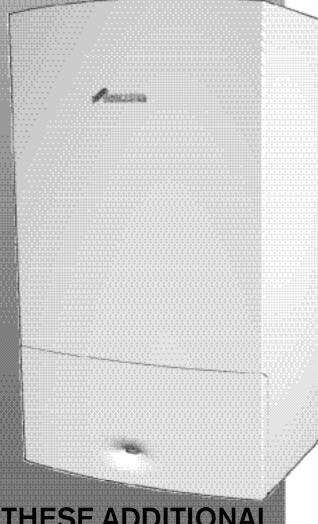


ADDITIONAL INSTRUCTIONS FOR GREENSTAR 12i/24i System

WITH OPTIONAL INTEGRAL DIVERTER VALVE

WALL HUNG RSF GAS-FIRED CONDENSING BOILER

FOR SEALED CENTRAL HEATING SYSTEMS AND INDIRECTLY FED DOMESTIC HOT WATER



THESE ADDITIONAL INSTRUCTIONS MUST BE USED IN CONJUNCTION WITH

THE MAIN

INSTRUCTION MANUAL INSTALLATION, COMMISSIONING & SERVICING

DIVERTER KIT NUMBERS: 12kW 7 716 192 566 24KW 7 716 192 409 KIT CONTENTS:

- 1 COPPER RETURN PIPE
- 1 BRASS SERVICE VALVE
- 1 15mm COMPRESSION NUT
- 1 15mm OLIVE
- 1 DIVERTER VALVE MOTOR
- 1 DIVERTER MOTOR HARNESS
- 2 SCREWS
- 2 CODE PLUGS
- 1 CODE PLUG CABLE

FOR 12kW i System KIT:

NATURAL GAS 1118

LPG 1119

FOR 24kW i System KIT: NATURAL GAS 1114 LPG 1115

THE APPLIANCE IS FOR USE WITH NATURAL GAS OR L.P.G. (Cat II 2H3P TYPE C13, C33 & C53)

NATURAL GAS:

12i System GC NUMBER 41-311-82 24i System GC NUMBER 41-311-85

LIQUID PETROLEUM GAS:

12i System GC NUMBER 41-311-86 24i System GC NUMBER 41-311-89





PLUMBING MANIFOLD

CONNECTIONS:

Heating System: 22mm compression fittings
Gas: 22mm compression fittings
Cylinder Return 15mm compression fittings
Use the fittings supplied in the Lit/Hardware

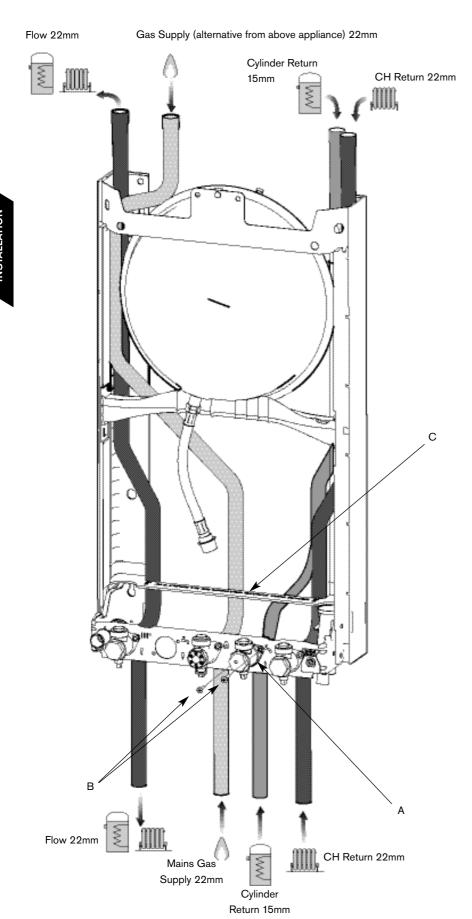
pack and the Optional Diverter Valve Kit.

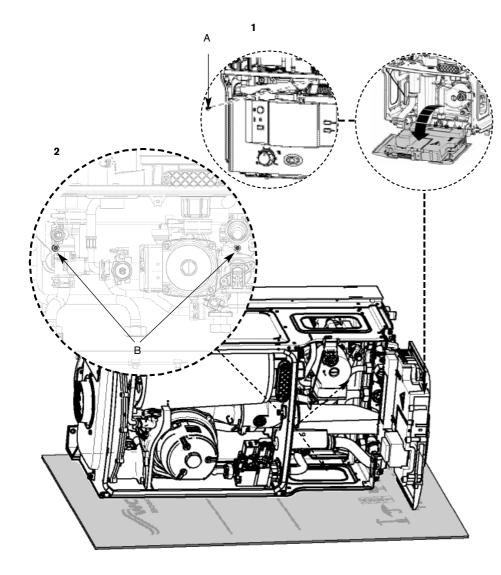
- Before the wall mounting frame is fitted to the wall you must first assemble the service valve (A) included in the Optional Diverter Valve Kit and secure to the wall mounting frame as shown with the two screws (B) supplied.
- If the boiler pipes are to be run behind the appliance ensure that the pipes pass through the slot in the guide (C). This is fitted to the boiler frame.

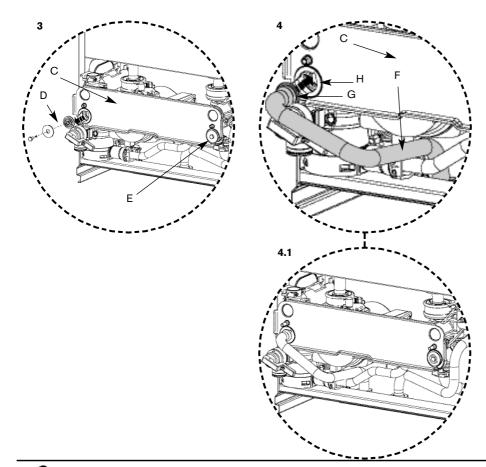
NOTE: If the optional diverter valve is used with an unvented cylinder then a zone valve must be fitted in the flow or return to the cylinder to comply with unvented cylinder regulations.

Further guidance on pipe routing can be found printed on the boiler template (supplied with the boiler).

NOW RETURN TO THE MAIN INSTRUCTIONS PAGE 16 TO CONTINUE INSTALLATION.







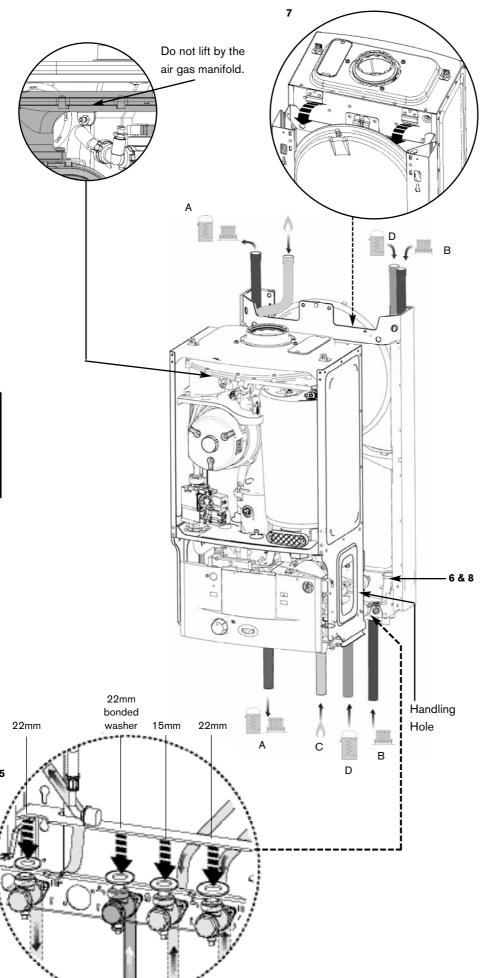
BOILER CONNECTIONS

IMPORTANT: THE FOLLOWING MUST BE COMPLETED BEFORE THE BOILER IS MOUNTED ON THE WALL MOUNTING FRAME

ASSEMBLY OF THE INTERNAL HOT WATER RETURN PIPE TO THE BOILER

Using the boiler packaging as protection turn the boiler on its left hand side to facilitate assembly of the hot water return pipe.

- ▶ 1. Move the control panel into the service position by removing the screw (A) from the retaining bracket.
- ➤ 2. Loosen the two retaining screws (B) to free the back clamping plate on the hydraulic block (C) shown in 3.
- ▶ 3. Remove the brass bung assembly (D) from the hydraulic block by removing the screw and sliding it free from the flange on the clamping plate (C). Make sure that the other brass bung assembly (E) is retained in place.
- ▶ 4. Remove the copper pipe (F) from the Optional Integral Diverter Valve Kit and feed the flat end of the pipe through the rear of the boiler as shown. Before fitting the pipe, check that the seal is in position on the plastic moulding. Slide the flat end of the pipe (G) under the flange (H) on the hydraulic block clamping plate (C) making sure that it is located correctly.
- Re-tighten the clamping plate by re-tightening the two screws (B) as shown in fig: 2.
- 4.1 On completion the pipe assembly should look as shown.



BOILER CONNECTIONS

CAUTION: ISOLATE THE MAINS GAS SUPPLY BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS.

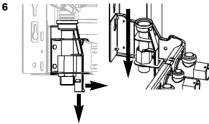
GAS AND WATER CONNECTIONS:

- Remove template and secure the wall mounting frame to the wall with the fixings supplied.
- System pipes may be run vertically upwards behind the boiler or below it. See Plumbing Manifold Section on page 15.
 - A Flow (22mm)
 - B CH return (22mm)
 - C Gas inlet (22mm)
 - D Cylinder return (15mm)
- ▶ **5**. Fit sealing washers to service valves before hanging boiler.

IMPORTANT:

Before hanging the boiler onto the wall mounting frame ensure that the pressure relief valve connection is in the DOWN position. This is located on the right hand side of the wall frame at the rear.

• **6**. Pull the extended tab/lever forward and down until there is no further travel.

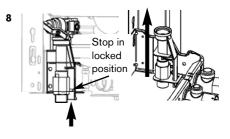


7 Hang the boiler on to the wall mounting frame by the two brackets positioned left and right at the top rear of the appliance. Do not lift the appliance by the air gas manifold. There are two handling holes incorporated into the inner casing left and right in the lower section of the appliance.

IMPORTANT:

The pressure relief connector must be repositioned after the boiler has been correctly mounted to the wall mounting frame.

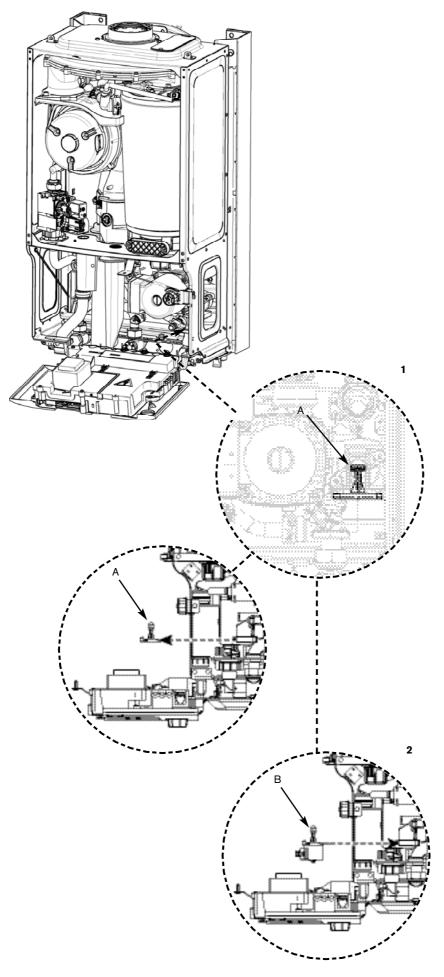
8. Push the lever on the pressure relief connector UP until the stop on the inside of the handle is over the shoulder of the metal bracket to secure in place.





BOILER CONNECTIONS

9 Remove control retaining CAUTION: ISOLATE THE MAINS GAS SUPPLY BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS. GAS AND WATER CONNECTIONS: A - Flow (22mm), B - CH return (22mm), C - Gas inlet (22mm), **D** - Cylinder return (15mm). ▶ 9. Lower the control panel into the service position by removing the screw from the retaining bracket. ▶ 10. Make connections to the heating system. Connect the gas supply to the boiler gas cock 22mm compression. ▶ 11. Connect the expansion vessel flexible pipe to the hydraulic manifold situated left of the pump. It is necessary to remove and discard the plastic blanking plug (E) from the pressure vessel connection at the hydraulic manifold before securing the expansion vessel flexible pipe (F) in place with the wire retaining clip (G). 12. Connect the pressure relief drain pipe to 15mm compression joint (H) using the nut and olive supplied in the hardware literature pack. NOW RETURN TO THE MAIN **INSTRUCTIONS PAGE 25 (FLUE INSTALLATION) TO CONTINUE** INSTALLATION. 10 С В D С D В Δ 22mm 22mm 15mm 22mm



CAUTION: ISOLATE THE MAINS GAS SUPPLY BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS.

FITTING THE DIVERTER VALVE MOTOR:

- ▶ 1. Remove the diverter blanking plate (A) by pulling it forwards to free it from its location.
- ▶ 2. Replace with the diverter valve motor (B) by pushing it in until it clicks securely into place.
- ▶ 3. After removing the cover at the rear of the control box (see ELECTRICAL and POSITION OF WIRED COMPONENTS on the following pages) connect the electrical harness from the kit to the control (ST17) see ELECTRICAL and POSITION OF WIRED COMPONENTS on the following pages.
- A. Remove the code plug from the control and cut the tie to the boiler chassis so that it can be completely discarded and replace with the one from the kit making sure that it is secured to the boiler chassis (see ELECTRICAL on the following page).

Code plug numbers

12kW i System KIT:

NATURAL GAS 1118

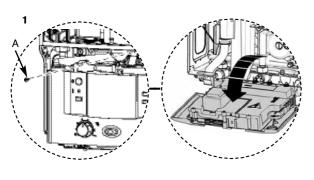
LPG 1119

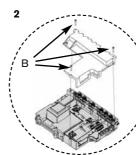
24kW i System KIT:

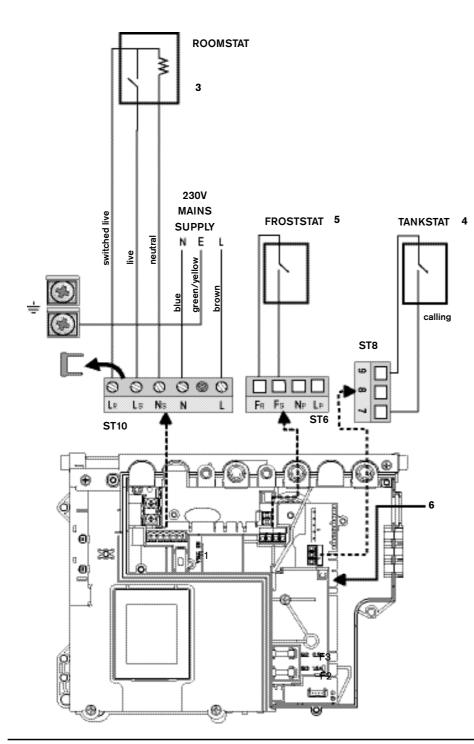
NATURAL GAS 1114

LPG 1115









Note: Mains supply to the boiler must be through a fused double pole isolator situated adjacent to the appliance. The isolator must have a contact separation of 3mm minimum

ELECTRICITY SUPPLY BEFORE STARTING

CAUTION: ISOLATE THE MAINS

ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS

in all poles. External fuse rating 3A.

When stripping wires always ensure copper strands do not fall into the control box.

There should be no external wiring centre.

A fascia mounted twin channel programmer must be used.

Timers available:

DT20 Twin Channel Programmer (7 716 192 038), DT10RF Digistat (7 716 192 052), DT20RF Digistat (7 716 192 054).

Access to electrical connections:

Remove boiler casing to access control panel.

- 1 Unscrew screw (A) and lower the control box into the horizontal position.
- 2 Unscrew the three screws (B) in the control panel and pull off the connections cover.
- 3 Central heating channel 230V room stat if required with timer 7 716 192 038 (ST10):
- Remove link
- ▶ Connect room stat LIVE supply to terminal (Ls)
- Connect room stat LIVE return to terminal (LR)
- Connect room stat NEUTRAL to terminal (Ns) Note:

If the timer 7 716 192 052 or 7 716 192 054 is used, the roomstat is incorporated in the transmitter. Therefore keep the link fitted.

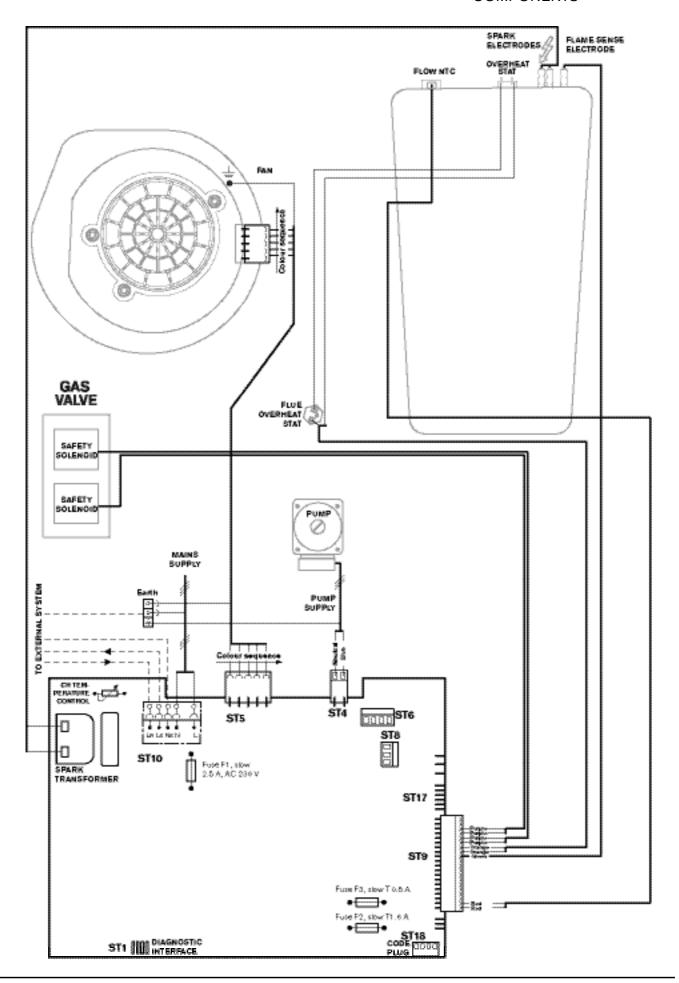
4 Hot water channel

Volt-free cylinder stat (ST8):

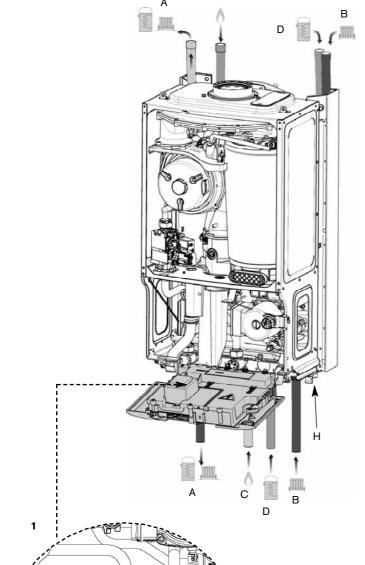
- Cylinder Stat wires to terminals 7 and 9.
 NOTE: The cylinder stat must be volt-free,
 i.e not connected to any voltage source.
- 5 Optional external frost stat connection (ST6):
- ▶ Connect frost stat wires to terminal (Fs) and (FR)
- 6 Diverter valve motor (ST17):
- Connect electrical harness from diverter valve motor to ST17 (see following page).

THE OPTIONAL INTEGRAL DIVERTER VALVE IS INCOMPATIBLE WITH A MAINS PRESSURE UNVENTED CYLINDER. IF INSTALLING AN UNVENTED CYLINDER USE AN EXTERNAL DIVERTER VALVE.

COMPONENTS



1



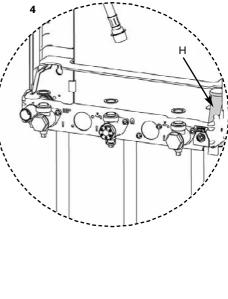
CHECKS

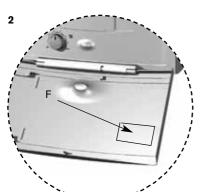
CAUTION: ISOLATE THE MAINS SUPPLIES BEFORE STARTING ANY WORK AND OBSERVE ALL RELEVANT SAFETY PRECAUTIONS

- Check that the service and water pipes are connected to the correct position on the manifold.
 - A Flow (22mm)
 - B CH Return (22mm)
 - C Gas inlet (22mm)
 - D Cylinder Return (15mm)
- 2 Check the gas type specified on the identification plate (F) matches that of the gas supply. Turn on the main gas supply, check the gas pipework, connections and rectify any leaks.
- 3 Check that the condensate pipe has been connected to the syphon.
- 4 Check pressure relief drain pipe (H) is correctly fitted and securely tightened.

IMPORTANT: If the boiler is not to be commissioned immediately then: after successfully completing all of the checks and any rectification work, close the gas and water valves, shut off the gas supply, electrically isolate the boiler and label appropriately.

NOW RETURN TO THE MAIN INSTRUCTIONS PAGE 32 (FILLING THE SYSTEM) TO CONTINUE INSTALLATION.





C

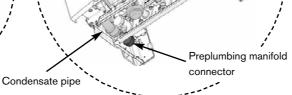
22mm

D

15mm

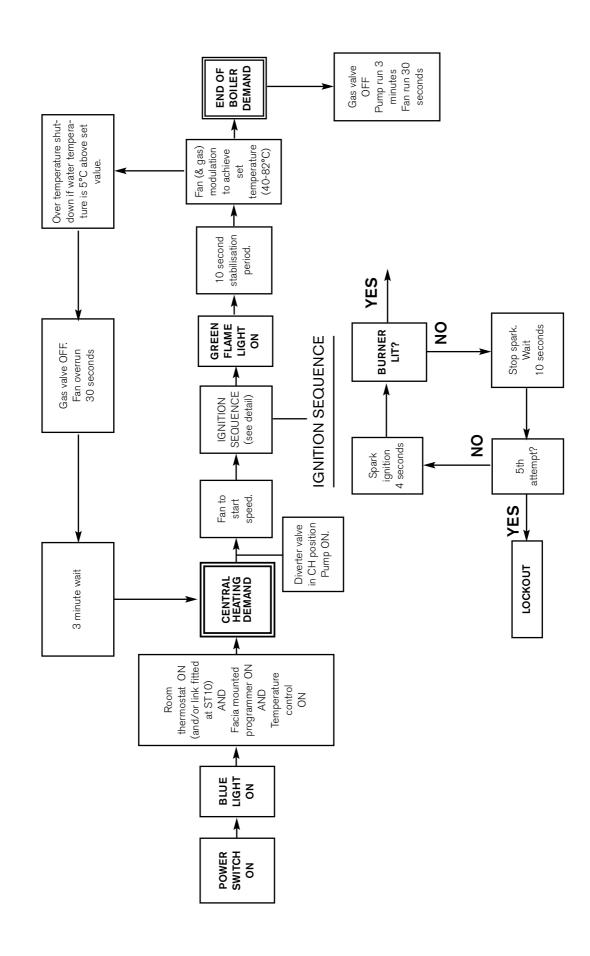
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GAS BOILER COMMISSIONING CHECKLIST

This Commissioning Checklist is to be completed in full by the compete completes with the appropriate Building Regulations and then handed	
	ratruptions may invalidate the warranty but does not affect statutory rights.
Ousterner Name	Telephone Number
Address	
Boiler Make and Model	
Boiler Serial Number	
Commissioned by (print name)	
Company Name Company Address	·
	Commissioning Date
To be completed by the customer on receipt of a Building Regulations Completeding Regulations Notification Number (# applicable)	llance Centificate*:
CONTROLS Tick the appropriate boxes	Describe and I had the color of
Time and Temperature Control to Heating Room Thermostat and Programmer/Timer Ro	Programmable Load/Weather Optimum Start Compensation Control
Time and Temperature Control to Hot Water	Cylinder Thermostat and Programmer/Timer Combination Boiler
Heating Zone Valves	Fitted Not Required
Hot Water Zone Valves	Fitted Not Required
Thermostatic Radiator Valves	Fitted Not Required
Automatic Bypass to System	Fitted Not Required
Bailer Interlack	Provided
EU-St III SHIDA	7107020
ALL SYSTEMS	
The system has been flushed and cleaned in accordance with BS7563 and boiler to	manufacturer's instructions Yes
What system cleaner was used?	
What inhibitor was used?	Quantity Alnes
CENTRAL HEATING MODE Measure and Record:	
Gas Rate	rathr 98 #thv
Burner Operating Pressure (f applicable)	Initiar GR Gas Inlet Pressure mbar
Central Heating Flow Temperature	*C
Central Heating Return Temperature	
COMBINATION BOILERS ONLY	
Is the installation in a hard water area (above 200ppm)?	Yes No
If yes, has a water scale reducer been fitted?	Yus No
What type of scale reducer has been fitted?	100 100
DOMESTIC HOT WATER MODE Measure and Record:	
Gas Rate	m²/hr OB #9/br
	10.00
Sumer Operating Pressure (at maximum rate) Cold Water inlet Temperature	Initiar OR Gas Inlet Pressure (at maximum rate) "C
Hot water has been checked at all outlets Water Flow Rate	Yes Temperature °C (main
FACE FIGUREAU	
CONDENSING BOILERS ONLY	
The condensate drain has been installed in accordance with the manufacturers in:	structions and/or BS5546/BS5798 Ves
	
ALL INSTALLATIONS	
If required by the manufacturer, record the following CD,	The state of the s
The heating and hot water system complies with the appropriate Building Regulati	ions Yes
The boiler and associated products have been installed and commissioned in account	ordance with the manufacturer's instructions Yes
The operation of the boiler and system controls have been demonstrated to and u	nderstood by the oustomer Yes
The manufacturer's literature, including Berichmark Checklist and Service Record,	has been explained and left with the customer Yes
Commissioning Engineer's Signature	
Qustomer's Signature	
(To confirm satisfactory de monstration and receipt of manufacturer's Renature)	

"Will installations in England and Water must be notified to Local Authority Building Control (LABC) either directly or through a Competent Persons Scheme.

A Building Plaguistions Compliance Certificate will then be issued to the outstance.



SERVICE RECORD

It is recommended that your heating system is serviced regularly and that the appropriate Service Record is completed.

Service Provider

Before completing the appropriate Service Record below, please ensure you have carried out the service as described in the manufacturer's instructions.

Always use the manufacturer's specified spare part when replacing controls.

SERVICE 1 Data	SERVICE 2 Date
Energy Efficiency Checklist completed? Yes No	Energy Efficiency Checklist completed? Yes No
Engineer Name	Engineer Name
Company Name	Company Nama
Talaphone Number	Telephone Number
CORGLID Number	CORGINO Number
Comments	Comments
Signature	Signatura
SERVICE 3 Date	SERVICE 4 Date
Energy Efficiency Checklist completed? Yes No	Energy Efficiency Checklist completed? Yes No
Engineer Name	Engineer Name
Company Name	Company Name
Telephone Number	Telephone Number
CORGI ID Number	CORGI ID Number
Comments	Comments
Signature	Signature
SERVICE 5 Date	SERVICE 6 Date
Energy Efficiency Checklist completed? Yes No No	Energy Efficiency Checklist completed? Yes No.
Engineer Name	Engineer Name
Company Name	Company Name
Telephone Number	Telephone Number
CORGLID Number	CORGI ID Number
Comments	Comments
Signature	Signature
SERVICE 7 Date	SERVICE 8 Date
Energy Efficiency Checkfat completed? Yes No	Energy Efficiency Checklist completed? Yes No
Engineer Name	Engineer Name
Company Name	Company Name
Telephone Number	Telephone Number
CORGLID Number	CORGI ID Number
Comments	Comments
Signature	Signatura
SERVICE 9 Data	SERVICE 10 Date
Energy Efficiency Checklist completed? Yes No	Energy Efficiency Checklist completed? Yes No
Engineer Name	Engineer Name
Company Name	Company Name
Telephone Number	Telephone Number
CORGLID Number	CORGI IID Number
Comments	Comments
Signature	Signature
	\

If in the unlikely event the boiler does not give complete satisfaction, before calling for a service engineer, the installer should check the following:-

For boilers with external diverter valves and controls

No Central Heating but Hot Water OK

Unlikely to be a boiler fault, please ask your electrician to check the external controls.

No Hot Water but Central Heating OK

Unlikely to be a boiler fault, please ask your electrician to check the external controls.

No HW or CH demand

Is there a demand from external controls? To eliminate the boiler as a fault, remove the switched live from the wiring centre to LR on ST10, then fit a link between the Ls and LR. If the boiler and pump run normally then it is likely there is a fault with the external controls. Please contact your electrician.

For boilers with internal diverter valve and controls

No Central Heating but Hot Water OK

Remove the room stat wiring from Ls, LR and N on terminal block ST10. Fit a link between Ls and LR, if the CH now works there is likely to be a problem with the room stat or wiring to it.

No Hot Water but Central Heating OK

Remove the cylinder stat wiring from 8 and 10 on the terminal block ST8. Fit link across 8 and 10.

For all boilers with internal or external controls

Burner lights then goes out in DHW or CH mode

Does the boiler run normally with the front cover off and then fail when the cover is put back on?

If yes there is likely to be a flue problem - either the air inlet is blocked or the inner flue is leaking flue gases into the air inlet.

Boiler noisy or going to overheat

- 1. Was the system flushed?
- 2. Has the pump been bled and the dust cap released.

General checks

- 1. Is all the air bled from the gas supply?
- 2. Is all the air bled from the primary water system?
- 3. Is there 230v ac across the boiler live and neutral terminals?
- (L & N on ST10)
- 4. Is the polarity correct?
- 5. Is the incoming gas pressure at least 18mbar with the boiler at maximum output?





CONTACT INFORMATION

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LITERATURE: 01905 752556

TRAINING: 01905 752526

SALES: 01905 752640

WEBSITE: www.worcester-bosch.co.uk

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Worcester, Bosch Group is a brand name of Bosch Thermotechnology Ltd.

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